

**Iowa State University**

**DEPARTMENT OF RESIDENCE  
AND ISU DINING  
ANNUAL REPORT FY2013**

Prepared September 2013

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**Iowa State University**

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## **EXECUTIVE SUMMARY**

### **Department of Residence (DOR)**

The Department of Residence has grown occupancy by 42.5% (from 7,909 to 11,270) since 2005 by engaging in strategic and continuous improvements aimed at enhancing the student experience and residential facilities. The priority continues to be providing a welcoming and supportive experience for each and every student. This may be best exemplified by the fall move-in process, where over 240 staff and 979 student volunteers make the experience quick and efficient.

Given the growth in the freshmen classes and return rates that increased 7.2% over last year, there is a continued need to use interim housing (common area dens) for the third consecutive year. The growth also prompted a request to build 720 apartment spaces in the Frederiksen Court Apartment community with 240 beds coming online to begin the fall 2013 academic year with the remaining 480 beds becoming available no later than February 2014. Lastly, 503 off campus spaces were leased and now operated under Department of Residence management and contracting processes.

DOR's focus continues to be providing added value to the student experience for those who live on campus. MapWorks, a freshmen focused, Web-based, self-assessment program is in its sixth year of use and is implemented the third week of each fall semester. This is the optimal time for this survey, as it is the point at which students are realizing the differences between their expectations coming in and the realities of being a new freshman. During year one about 70% of the freshman class participated in MapWorks. During this past year the percentage was 85%. The MapWorks results provide students and staff with a comprehensive snapshot of how each individual student is experiencing Iowa State University shortly after starting classes. Currently, the DOR funds over 95% of this \$90,000 initiative and partners with staff in the Dean of Students Office, Athletics, and faculty and staff in the Colleges of Human Sciences, Liberal Arts & Sciences, Engineering, Business, Agriculture & Life Sciences, and Design in sharing/using the student data derived from the MapWorks assessment. Students who participate in MapWorks have substantially higher retention rates (87.9%) than students who do not (78.5%). These percentages include accounting for differences in entering characteristics such as high school rank, high school GPA, and ACT score. MapWorks participants also have higher first semester grade point averages (GPAs): (2.81 vs. 2.52).

The DOR assessment staff continuously conducts independent analyses that note additional positive outcomes from living on campus. In fall 2012, students living on campus recorded significantly higher GPAs than their off campus peers. On campus freshmen achieved a grade point average of 2.72 as compared to 2.27 for their off campus counterparts; sophomores achieved a 2.91 vs. 2.63; juniors a 3.00 vs. 2.76, and seniors a 3.18 vs. 3.06. It is especially telling for freshmen, as students in their first semester at ISU who achieve a 2.00 or better have a 6-year graduation rate of 81% vs. 31% rates for freshmen who do not achieve a 2.00 GPA their first semester. With 94.9% of New Direct from High School (NDHS) freshmen living on campus, the experience DOR provides is critical to future success.

Disaggregating National Survey for Student Engagement (NSSE) and National College Health Assessment data also provides good information regarding on campus life. On campus students were more likely to have:

- already participated in a learning community;
- worked on a research project with a faculty member outside of course or program requirements;
- planned to do a culminating senior experience (capstone course, senior project, or thesis);
- had serious conversations with students who are very different in terms of religious beliefs, political opinions, or personal values;
- engaged in lower rates of high risk drinking in residence halls (31%) and on campus apartment (38%) as opposed to the ISU average rates of 42% and off campus apartment rate of 51%.
- attended an art exhibit, play, dance, music, theater, or other performance;
- felt the institution does a good job of providing the support to help them succeed academically;
- felt the institution emphasizes encouraging contact among students from different backgrounds;
- felt the institution encouraged attendance at campus events and activities;
- felt the institution provided the support they needed to help them succeed;
- felt the institution provided the support they needed to thrive socially; and
- evaluated their educational experience more positively.

Occupancy also continues to outpace growth in enrollment, indicating that - even with off campus options - students choose to live on campus in extraordinary numbers. A conservative approach to forecasting enrollment and subsequent occupancy has positioned the DOR to be fiscally sound, but has also created a dynamic where future demand will continue to exceed permanent housing spaces for the foreseeable future. In order for the DOR to continue to leverage the success students experience living on campus, a review of facility needs and housing philosophy is underway.

### **ISU Dining**

Enrollment has had a significant impact on ISU Dining operations. Meal transactions have increased, as over 1,000 more people are being served daily in Residential and Retail operations. This has led to an increase in repairs and maintenance and pinch space issues occurring with seating and high traffic at peak meal periods. The increased traffic issues are being addressed through:

- longer service times
- improving communication through posters and table tents that explains wait times and off-peak times

- a food tent program at Union Drive Marketplace
- ISU Purchasing's contracting of food trucks strategically placed around campus
- the addition of Curtiss Hall's Global Café and the Memorial Union's new food concepts (Hibachi San and Not Just a Gyro)

Even with these options in place, the hours of 11:00 am – 1:00 pm continue to see high traffic. Additionally, once the weather turns cold and students are unwilling to make food purchases outside, the food tent program at UDM and the campus food trucks will no longer be viable. ISU Dining continues to explore options to address this increased demand.

In 2012-2013 ISU Dining reviewed base business operations and compared that to student feedback. While every effort is being made to meet student needs, it is anticipated that voluntary meal plans will decrease within the next year if student wants are not addressed. Students continue to request more services, longer hours, and more flexibility to the meal plan. In an effort to better serve students, ISU Dining will continue to work with students to define healthy meal options and increase meal plan value.

Through menu engineering and the use of Food Stores purchasing power, ISU Dining reduced food costs despite a 0% rate increase and a 4% food inflation rate. The Beef Council spoke at a joint meeting with UNI and ISU that included culinary and purchasing team members. The focus of the meeting was to provide education for team members on how to use alternate cuts of beef to lower food costs.

Strategic and continuous improvement in facilities and service has been an emphasis for ISU Dining over the past few years. In the last two years there has been a substantial shift in students choosing to dine in retail areas as opposed to all-you-care-to-eat residential operations. As a result, revenue has shifted accordingly.

#### Catering

ISU Dining Catering has been focusing on customer satisfaction and the culinary team is still working thru the absence of an Executive Chef. After two failed searches, JDR Quest search firm has been hired to help the process move forward. ISU Dining has taken on the meal service at the Knoll and is also in the process of hiring a chef for this area. In 2013-14 ISU Dining will roll out Net Catering an on-line system designed to streamline staff administrative workflow and make it more convenient for customers to book events.

#### Residential Dining

ISU Dining has enjoyed a record participation in our meal plan program with 10,406 total meal plans, an increase of 8.4%. 4,039 of those are voluntary meal plans, an increase of 22.8%

Wellness continues to be an important issue for students. A registered dietitian has been hired to improve ISU Dining's Wellness Education Program and Allergens Service for students on meal plans. ISU Dining continues to adapt menus to offer increased vegetarian, vegan, gluten-free and kosher options in Dining Centers. Students can identify these items and plan their meals using the on-line NetNutrition program as well as nutrition information cards available at the point of service. ISU Dining continues to offer other healthy alternatives such as Crystal Light, frozen yogurt, and sauces "on the side" of proteins.

ISU Dining will continue to work with the growing international population on campus to meet their cultural and religious dietary needs.

#### Retail Operations

Retail continues to be a strong growth area and students continue to request longer hours. Retail operations offer a more economical way for ISU Dining to meet student needs for late night service. Retail operations typically have less waste, increased portability, and limited consumption.

The meal bundle program continues to bring increased satisfaction, providing improved convenience, flexibility, and perceived value to meal plan holders. Meal bundles allow students to utilize a meal swipe to receive an entrée, three sides, and a beverage. This option also lessens the demands on the all-you-care-to-eat facilities during the especially busy lunch period. Approximately 3,653 meal bundles are served daily in the retail locations, and increase on 16.0%.

#### **Enrollment and Occupancy**

From fall 2012 to fall 2013, total University enrollment increased by 2,201 students (7.9%). The breakdown is as follows:

- 1,089 student increase (9.3%) in lower division enrollment, (538 freshmen, 551 sophomores)
- 11,510 student increase (10.4%) in upper division enrollment
- 400 student decrease (-6.7%) in graduate and professional student enrollment

On-campus occupancy saw an overall increase of 844 students (8.1%), for a total of 11,270 residents. The breakdown is as follows:

- 731 student increase (9.8%) in lower division occupancy (562 freshmen, 169 sophomores)
- 259 student increase (10.1%) in upper division occupancy
- 146 student decrease (-35.4%) in graduate and professional student occupancy

#### **Housing Capacity**

During summer 2012, ten double rooms in Wilson Hall were permanently converted to kitchenettes in response to student comments regarding the availability of dining service in the Wallace-Wilson area. Additionally, ten rooms in Oak-Elm that had last year been converted to triples were converted back to double rooms as the new furniture installed would not allow the room to be comfortably set up for three residents. In total, these changes decreased available student bed spaces by 30.

During spring 2013, the number of continuing students who recontracted to live on-campus for 2013-14 and the number of new incoming freshman began to grow beyond original projections. As the numbers of contracted students continued to increase, additional space needed to be identified in order to offer appropriate housing accommodations. In total, capacity was increased by 784 spaces via the following methods:

- Construction of two new buildings in the Frederiksen Court area (240 spaces).
- All single rooms on the 10th floor of Wallace Hall (with the exception of the CA rooms and two small singles) were converted to doubles (26 spaces).
- Seven rooms previously used for storage were converted to interim housing in Elm and Roberts halls (15 spaces)
- Five off-campus apartment buildings were leased by the DOR for one year and are being operated as on-campus housing for upper-division students (503 spaces).

Several programmatic changes were also made to deal with increased occupancy. Due to a decrease in demand for family housing in Schilleter Village, 38 family apartments were converted to single student use (76 spaces). Additionally, once the numbers of newly admitted NDHS exceeded the number of spaces available Richardson Court, Union Drive, and Wallace-Wilson, it became necessary to assign this population to alternate locations not traditionally used for NDHS assignments. Buchanan Hall was converted to an option for NDHS 18 and younger while Frederiksen Court was used to accommodate several NDHS aged 19 and over.

Even with all of the above listed changes made to increase capacity, 436 den spaces were still needed. More space would have been required had the DOR not made the decision to stop accepting housing contracts from new transfers and returning students as of May 1, 2013. A confirmed 290 students who had already submitted contracts were turned away. These students were compensated \$500 each for the inconvenience. It is not known how many others would have contracted.

As part of the Frederiksen Court construction project, an additional 480 bed spaces will be available beginning spring 2014. It is important to note that these bed spaces would not have been sufficient to handle the fall 2013 demand for housing. At this point, there is little to no additional space within the existing system to expand capacity. Should enrollment continue to grow, the DOR will either need to build facilities, continue to lease facilities, or alter housing philosophy.

### **Room Styles & Rates**

The table on page 10 outlines the number of available rooms by style and rate.

Choice continues to be very important to today's students and their families. The DOR offers a number of different room styles and options. Room rates are based upon the type of room offered. Equitable room types with the same amenities are the same rate regardless of their location on campus.

### **Peer Group Comparisons**

In this era of increasing diversity in housing and dining availability on campuses nationwide, it is difficult to draw direct conclusions based upon peer group data. Using the aggregate of data, however, ISU on-campus housing remains competitively priced when compared to the land-grant peer group. See tables on page ten.

### **Room Demand**

The table on page 11 shows the breakdown of fall 2013 student requests for specific room types and locations. The demand figures are based only on the student's **FIRST** preference for product type and area.

#### Residence Hall Preferences

The top three residence hall preferences are:

- Union Drive (UD) – Double Room – AC (1,179 requests, 695 spaces)
- Richardson Court (RC) – Double Room – Maple (916 requests, 440 spaces)
- Union Drive (UD) – Suite Double – Substance Free (855 requests, 322 spaces)

The bottom three residence hall preferences are:

- Buchanan Hall (BH) – Suite Double – 21+ (12 requests, 48 spaces)
- Richardson Court (RC) – Single Room - No AC, Plus Break – Linden (13 requests, 5 spaces)
- Buchanan Hall (BH) – Suite Single – 21+ (26 requests, 24 spaces)

Friley Hall (2,538) remains the most popular residence hall, followed by Maple (1,220), and Eaton (855). Demand in these building continues to exceed capacity.

Linden Hall (195) is the least popular building/area, followed by Wallace-Wilson (200), and single gender housing in Oak-Elm and Birch-Welch-Roberts (356). Capacity in these areas exceeds initial demand.

Requests for co-ed housing exceed requests for single-gender housing at a rate of 20 to 1.

Requests for air-conditioned housing exceed requests for non-air-conditioned housing at a rate of 4 to 1.

Where both exist, requests for non-substance free housing exceed requests for substance free housing at a rate of 2 to 1.

#### Student Apartment Preferences

Requests for Frederiksen Court increased 1.8%. In Schilleter Village, requests for family housing continue to decline, decreasing -12.1%. University Village requests increased 39.5%.

#### Guest Housing

Guest housing requests continue to rise during the spring and summer, when demand exceeds supply. Fall 2013 guest occupancy sits at 59.7%, a -16.3% decrease.

#### **Meal Plan Buy-In**

Fall 2013 saw an 8.4% increase in overall meal plans purchased – 0.9% in mandatory meal plans and 22.8% in voluntary meal plans. The increase in voluntary meal plans purchased exceeds the goals previously set by ISU Dining to maintain 3100 voluntary meal plans. For fall 2013 4,039 students in Frederiksen Court, SUV, Wallace-Wilson, leased spaces, and off-campus chose to purchase a voluntary meal plan.

#### **Financial Data**

Despite a 0.0% rate increase, net operating revenue for fiscal 2012-2013 is \$26,505,390, an increase of \$1,317,220 over fiscal year 2011-2012. This increase is attributable primarily to increased New Direct from High School enrollment for fall 2013 as well as strong retention rates of continuing residents to on-campus housing.

#### **Capital Expenditures/Replacement Values**

DOR and ISU Dining have made the strategic decision to target the majority of their capital dollars into specific facilities based upon current knowledge of future facility utilization. In-year priorities impact implementation of this strategy.

**ENROLLMENT and OCCUPANCY**

- All data is as of Count Day (10<sup>th</sup> class day) for the fall semester of the fiscal year.
- Enrollment Data can be found on the ISU Web Site: <http://www.iastate.edu/~registrar/stats/>.

Enrollment Comparison				
Level	Fall 2012	Fall 2013	Change (+ or -)	
			#	%
Freshmen	6,375	6,913	538	8.4%
Sophomores	5,337	5,888	551	10.3%
Total lower division	11,712	12,801	1,089	9.3%
Total upper division	13,346	14,858	1,512	11.3%
Total undergraduate <sup>1</sup>	25,058	27,659	2,601	10.4%
Total graduate <sup>2</sup>	5,982	5,582	-400	-6.7%
Total enrollment	31,040	33,241	2,201	7.1%

Occupancy and Enrollment Comparison – Residence Halls				
Level	Fall 2012	Fall 2013	Change (+ or -)	
			#	%
Freshmen	4,946	5,363	417	8.4%
Sophomores	1,540	1,421	-119	-7.7%
Total lower division	6,486	6,784	298	4.6%
Total upper division	842	719	-123	-14.6%
Total undergraduate <sup>1</sup>	7,328	7,503	175	2.4%
Total graduate <sup>2</sup>	105	5	-100	-95.2%
Total occupancy	7,433	7,508	75	1.0%

Occupancy and Enrollment Comparison – Student Apartments				
Level	Fall 2012	Fall 2013	Change (+ or -)	
			#	%
Freshmen	249	394	145	58.2%
Sophomores	715	1,003	288	40.3%
Total lower division	964	1,397	433	44.9%
Total upper division	1,721	2,103	382	22.2%
Total undergraduate <sup>1</sup>	2,685	3,500	815	30.4%
Total graduate <sup>2</sup>	308	262	-46	-14.9%
Total occupancy	2,993	3,762	769	25.7%

Occupancy and Enrollment Comparison – Residence Halls and Student Apartments				
Level	Fall 2012	Fall 2013	Change (+ or -)	
			#	%
Freshmen	5,195	5,757	562	10.8%
Sophomores	2,255	2,424	169	7.5%
Total lower division	7,450	8,181	731	9.8%
Total upper division	2,563	2,822	259	10.1%
Total undergraduate <sup>1</sup>	10,013	11,003	990	9.9%
Total graduate <sup>2</sup>	413	267	-146	-35.4%
Total occupancy	10,426	11,270	844	8.1%

Percentage of Enrollment Housed – Residence Halls and Student Apartments			
Level	Fall 2012	Fall 2013	(+ or -)
Freshmen	81.5%	83.3%	1.8%
Sophomores	42.3%	41.2%	-1.1%
Total lower division	63.6%	63.9%	0.3%
Total upper division	19.2%	19.0%	-0.2%
Total undergraduate <sup>1</sup>	40.0%	39.8%	-0.2%
Total graduate <sup>2</sup>	6.9%	4.8%	-2.1%
Total	33.6%	33.9%	0.3%

1. Undergraduate specials (non-degree) included in upper division count.
2. First Professionals and Post Docs included in graduate count.

**EXPLANATION for VARIANCE in DESIGN, OFFERED and PROGRAM CAPACITY**

- All data is as of Count Day (10<sup>th</sup> class day) for the fall semester of the fiscal year.

FALL 2013 VARIANCE EXPLANATIONS FOR DESIGN, OFFERED AND PROGRAM CAPACITY						
Residence Halls	Design <sup>1</sup>	Offered	Off-Line <sup>2</sup>	Program	Variance	Explanation Variance
Barton	100	100	0	99	-1	1 CA DAS <sup>3</sup>
Birch-Welch-Roberts	489	489	0	478	-11	11 CA DAS
Freeman	117	117	0	117	0	
Larch	544	544	0	536	-8	8 CA DAS
Linden	320	320	0	313	-7	7 CA DAS
Lyon	119	119	0	119	0	
Maple	496	496	0	488	-8	8 CA DAS
Oak-Elm	443	443	0	439	-4	4 CA DAS
Willow	544	544	0	536	-8	8 CA DAS
<b>Total Richardson Court</b>	<b>3,172</b>	<b>3,172</b>	<b>0</b>	<b>3,125</b>	<b>-47</b>	
Eaton	328	325	-3	322	-3	3 CA DAS
Friley	1,212	1,209	-3	1,190	-19	19 CA DAS
Helser	713	713	0	700	-13	13 CA DAS
Martin	332	329	-3	329	0	
<b>Total Union Drive</b>	<b>2,585</b>	<b>2,576</b>	<b>-9</b>	<b>2,541</b>	<b>-35</b>	
Buchanan	409	406	-3	406	0	
Wallace <sup>4</sup>	546	545	-1	545	0	
Wilson	545	544	-1	544	0	
<b>Total Towers</b>	<b>1,500</b>	<b>1,495</b>	<b>-5</b>	<b>1,495</b>	<b>0</b>	
<b>Total Residence Halls</b>	<b>7,257</b>	<b>7,243</b>	<b>-14</b>	<b>7,161</b>	<b>-82</b>	

Student Apartments	Design <sup>1</sup>	Offered	Off-Line <sup>2</sup>	Program	Variance	Explanation Variance
Frederiksen Court	2,232	2,194	-38	2,193	-1	1 Medical DAS
Schilletter Village – Single	0	0	0	74	74	76 SV spaces (38 units) rented as non-family, 2 private
University Village – Single	992	984	-8	885	-99	2 UV spaces (4 unit) rented as family, 95 private
<b>Total Single Student</b>	<b>3,224</b>	<b>3,178</b>	<b>-46</b>	<b>3,152</b>	<b>-26</b>	
Schilletter Village - Family <sup>4</sup>	185	179	-6	140	-39	38 SV units (76 spaces) rented as non-family, 1 SV unit converted to guest
University Village - Family <sup>4</sup>	0	0	0	2	2	UV units (2 spaces) rented as family
<b>Total Family</b>	<b>185</b>	<b>179</b>	<b>-6</b>	<b>142</b>	<b>-37</b>	
<b>Total Student Apartments</b>	<b>3,409</b>	<b>3,357</b>	<b>-52</b>	<b>3,294</b>	<b>-63</b>	

Total System	Design <sup>1</sup>	Offered	Off-Line <sup>2</sup>	Program	Variance	Explanation of Variance
Total Student Bed Spaces	10,666	10,600	-66	10,455	-145	
Total Interim Spaces <sup>5</sup>	448	436	-12	436	0	
Total Leased Spaces <sup>6</sup>	503	500	-3	500	0	
Total Guest Apartments <sup>5</sup>	71	71	0	72	1	1 SV family unit converted to guest
<b>Total DOR System</b>	<b>11,688</b>	<b>11,607</b>	<b>-81</b>	<b>11,463</b>	<b>-144</b>	

- See Appendix A for an explanation of changes to Design Capacity
- See Appendix B for an explanation of Off-line Space
- DAS indicates that a double room is being used as a single, either as a CA space or for a student with a medical need
- All SUV Family and Guest are designed with 2 bed spaces, but are offered as single units (1 bed space).
- Interim housing spaces (converted den spaces) are only brought on-line as needed.
- Space leased in off-campus community to meet increased demand for on-campus housing.



**CAPACITY and OCCUPANCY**

- All data is as of Count Day (10<sup>th</sup> class day) for the fall semester of the fiscal year.
- Capacity indicated is PROGRAM capacity. Program capacity will vary from year to year based upon on-line status and bed space conversion due to doubles-as-singles and/or triples-as-doubles.

<b>HALL AND APARTMENT OCCUPANCIES AS COMPARED TO PROGRAM CAPACITY</b>											
Residence Halls	Fall 2012			Fall 2013			Variance				
	Cap.	Occ.	%	Cap.	Occ.	%	Cap. #	Cap. %	Occ. #	Occ. %	%
Barton	97	96	99.0%	99	98	99.0%	2	2.1%	2	2.1%	0.0%
Birch-Welch-Roberts	478	470	98.3%	478	473	99.0%	0	0.0%	3	0.6%	0.6%
Freeman	117	116	99.1%	117	116	99.1%	0	0.0%	0	0.0%	0.0%
Larch	535	527	98.5%	536	531	99.1%	1	0.2%	4	0.8%	0.6%
Linden	312	309	99.0%	313	308	98.4%	1	0.3%	-1	-0.3%	-0.6%
Lyon	117	116	99.1%	119	119	100.0%	2	1.7%	3	2.6%	0.9%
Maple	486	483	99.4%	488	486	99.6%	2	0.4%	3	0.6%	0.2%
Oak-Elm	449	445	99.1%	439	435	99.1%	-10	-2.2%	-10	-2.2%	0.0%
Willow	534	530	99.3%	536	533	99.4%	2	0.4%	3	0.6%	0.2%
<b>Total Richardson Court</b>	<b>3,125</b>	<b>3,092</b>	<b>98.9%</b>	<b>3,125</b>	<b>3,099</b>	<b>99.2%</b>	<b>0</b>	<b>0.0%</b>	<b>7</b>	<b>0.2%</b>	<b>0.2%</b>
Eaton	322	320	99.4%	322	322	100.0%	0	0.0%	2	0.6%	0.6%
Friley	1,189	1,183	99.5%	1,190	1,183	99.4%	1	0.1%	0	0.0%	-0.1%
Helser	700	696	99.4%	700	696	99.4%	0	0.0%	0	0.0%	0.0%
Martin	331	327	98.8%	329	327	99.4%	-2	-0.6%	0	0.0%	0.6%
<b>Total Union Drive</b>	<b>2,542</b>	<b>2,526</b>	<b>99.4%</b>	<b>2,541</b>	<b>2,528</b>	<b>99.5%</b>	<b>-1</b>	<b>0.0%</b>	<b>2</b>	<b>0.1%</b>	<b>0.1%</b>
<b>Total Lower Division</b>	<b>5,667</b>	<b>5,618</b>	<b>99.1%</b>	<b>5,666</b>	<b>5,627</b>	<b>99.3%</b>	<b>-1</b>	<b>0.0%</b>	<b>9</b>	<b>0.2%</b>	<b>0.2%</b>
Buchanan	409	396	96.8%	406	398	98.0%	-3	-0.7%	2	0.5%	1.2%
Wallace	520	504	96.9%	545	531	97.4%	25	4.8%	27	5.4%	0.5%
Wilson	564	551	97.7%	544	535	98.3%	-20	-3.5%	-16	-2.9%	0.7%
<b>Total Upper Division</b>	<b>1,493</b>	<b>1,451</b>	<b>97.2%</b>	<b>1,495</b>	<b>1,464</b>	<b>97.9%</b>	<b>2</b>	<b>0.1%</b>	<b>13</b>	<b>0.9%</b>	<b>0.7%</b>
<b>Total Residence Halls</b>	<b>7,160</b>	<b>7,069</b>	<b>98.7%</b>	<b>7,161</b>	<b>7,091</b>	<b>99.0%</b>	<b>1</b>	<b>0.0%</b>	<b>22</b>	<b>0.3%</b>	<b>0.3%</b>

Apartments	Fall 2012			Fall 2013			Variance				
	Cap.	Occ.	%	Cap.	Occ.	%	Cap. #	Cap. %	Occ. #	Occ. %	%
Frederiksen Court	1,951	1,936	99.2%	2,193	2,176	99.2%	242	12.4%	240	12.4%	0.0%
Schilleter Village	52	51	98.1%	74	72	97.3%	22	42.3%	21	41.2%	-0.8%
University Village	859	849	98.8%	885	882	99.7%	26	3.0%	33	3.9%	0.8%
<b>Total Single Student</b>	<b>2,862</b>	<b>2,836</b>	<b>99.1%</b>	<b>3,152</b>	<b>3,130</b>	<b>99.3%</b>	<b>290</b>	<b>10.1%</b>	<b>294</b>	<b>10.4%</b>	<b>0.2%</b>
Schilleter Village	152	152	100.0%	140	136	97.1%	-12	-7.9%	-16	-10.5%	-2.9%
University Village	5	5	100.0%	2	2	100.0%	-3	-60.0%	-3	-60.0%	0.0%
<b>Total Family</b>	<b>157</b>	<b>157</b>	<b>100.0%</b>	<b>142</b>	<b>138</b>	<b>97.2%</b>	<b>-15</b>	<b>-9.6%</b>	<b>-19</b>	<b>-12.1%</b>	<b>-2.8%</b>
<b>Total Apartments</b>	<b>3,019</b>	<b>2,993</b>	<b>99.1%</b>	<b>3,294</b>	<b>3,268</b>	<b>99.2%</b>	<b>275</b>	<b>9.1%</b>	<b>275</b>	<b>9.2%</b>	<b>0.1%</b>

DOR System	Fall 2012			Fall 2013			Variance				
	Cap.	Occ.	%	Cap.	Occ.	%	Cap. #	Cap. %	Occ. #	Occ. %	Cap.
Total Permanent Capacity	10,179	10,062	98.9%	10,455	10,359	99.1%	276	2.7%	297	3.0%	10,455
Total Interim Spaces	385	364	94.5%	436	417	95.6%	51	13.2%	53	14.6%	436
Total Leased Space	0	0	0.0%	500	494	98.8%	500	-	494	-	500
<b>Total Student Spaces</b>	<b>10,564</b>	<b>10,426</b>	<b>98.7%</b>	<b>11,391</b>	<b>11,270</b>	<b>98.9%</b>	<b>827</b>	<b>7.8%</b>	<b>844</b>	<b>8.1%</b>	<b>11,391</b>
Total Guest Apartments	71	54	76.1%	72	43	59.7%	1	1.4%	-11	-20.4%	72
<b>Total DOR System</b>	<b>10,635</b>	<b>10,480</b>	<b>98.5%</b>	<b>11,463</b>	<b>11,313</b>	<b>98.7%</b>	<b>828</b>	<b>7.8%</b>	<b>833</b>	<b>7.9%</b>	<b>11,463</b>

Permanent Capacity vs. Total Occupancy	Fall 2012	Fall 2013	Variance	Fall 2012	Fall 2013	Variance	Fall 2012	Fall 2013	Variance	Fall 2012	Fall 2013
	Cap.	Occ.	%	Cap.	Occ.	%	Cap.	Occ.	%	Cap.	Occ.
		10,179	10,426	<b>102.4%</b>	10,455	11,270	<b>107.8%</b>	276	2.7%	844	8.1%

**ROOM and BOARD RATES**

- Rates indicated are for the entire academic year – both fall and spring semester.
- All data is as of Count Day (10<sup>th</sup> class day) for the fall semester of the fiscal year.

10 Year Comparison Combined Rate for Double Room and Full Board			
Year	Standard Double w/ A/C	Full Board	Combined Cost
2013-2014	\$4,146	\$3,628	<b>\$7,774</b>
2012-2013	\$4,146	\$3,628	<b>\$7,774</b>
2011-2012 <sup>1,2</sup>	\$4,053	\$3,628	<b>\$7,681</b>
2010-2011	\$3,929	\$3,591	<b>\$7,520</b>
2009-2010	\$3,796	\$3,527	<b>\$7,323</b>
2008-2009	\$3,703	\$3,297	<b>\$7,000</b>
2007-2008 <sup>3</sup>	\$3,561	\$3,154	<b>\$6,715</b>
2006-2007	\$3,360	\$3,018	<b>\$6,378</b>
2005-2006	\$3,231	\$2,902	<b>\$6,133</b>
2004-2005	\$3,168	\$2,790	<b>\$5,958</b>

1. In 2011-2012, DOR equalized rates between areas. There is no longer a cost difference between standard double rooms with AC in Union Drive and Richardson Court.
2. In 2011-2012, with the formation of new meal plans, ISU Dining will begin reporting the "Gold Plan" rate. Previously, the rate used was "Weekly 17 plus DDS."
3. In 2007-2008, to match the rates reported as Cost of Attendance by Financial Aid, DOR began reporting the "Union Drive - A/C" rate. Previously, the rate used was for "Richardson Court - No-A/C."

**PEER GROUP COMPARISONS**

- Rates indicated are for the entire academic year – both fall and spring semester.
- All ISU data is as of Count Day (10<sup>th</sup> class day) for the fall semester of the fiscal year. Data for other schools has been obtained from that university's web site.
- Room Types and Meal Plans offered vary greatly by institution and may fluctuate from year to year. Room and meal plans that most closely approximate a Standard, Union Drive, Double with A/C and the default Gold Meal Plan have been selected.
- In cases where ranges are present, rates are based upon buildings, locations and amenities.

Comparable Peer University Rate Comparison – Combined Rate for Double Room and Full Board							
School	2012-2013	2013-2014	Room	Board	Plan Name	Meals / Week	\$/ Semester
University of California, Davis <sup>1</sup>	\$13,090	\$13,510	\$8,754	\$4,756	Frequent Diner Plan	14 (avg.)	\$200 Aggie Cash
University of Illinois, Urbana <sup>2</sup>	\$10,012	\$10,312	\$6,024	\$4,288	12 Classic Plan	12	15 Credits
Ohio State University	\$9,103 - \$10,695	\$10,090 - \$11,750	\$5,840 - \$7,500	\$4,250	Weekly Block 25	25	150
Michigan State University	\$9,076	\$9,406	\$3,636	\$5,770	Platinum	Unlimited	\$300 Spartan Cash
University of Minnesota, Twin Cities	\$8,200	\$8,512	\$4,730	\$3,782	14 Meals	14	220 Flex Dine
North Carolina State University	\$8,160	\$8,460	\$5,240	\$3,220	12 Per Week	12	\$300 Dining Dollars
University of Wisconsin, Madison	\$6,779 - \$8,489	\$8,487 - \$9,237	\$8,487 - \$9,237	Not required, but mandatory dining operation fee included in room rate.			
<b>Iowa State University</b>	<b>\$7,774</b>	<b>\$7,774</b>	<b>\$4,146</b>	<b>\$3,628</b>	<b>Gold Plan</b>	<b>14 (avg.)</b>	<b>\$200 Dining \$</b>
Purdue University	\$7,778 - \$14,128	\$7,646 - \$14,206	\$2,574 - \$9,134	\$5,072	15 meal Plan	15	\$175 Dining \$
Texas A & M University	\$7,388	\$7,484	\$3,902	\$3,580 (+tax)	Gig 'EM	16 (avg.)	\$300 Dining Dollars
University of Arizona	\$6,110 - \$7,560	\$5,560 - \$7,720	\$5,560 - \$7,720	N/A	No requirement	N/A	N/A

Comparable Peer University Rate Comparison – Standard Suites		
School	2012-2013	2013-2014
University of Wisconsin, Madison	\$6,669 - \$7,412	\$9,077 - \$9,437
University of Arizona	N/A	\$7,720
University of Illinois, Urbana <sup>2</sup>	N/A	\$6,870
Ohio State University	\$5,628 - \$7,220	\$5,840 - \$7,500
<b>Iowa State University</b>	<b>\$5,298 - \$5,675</b>	<b>\$5,298 - \$5,675</b>
University of Minnesota, Twin Cities	\$4,748 - \$5,272	\$5,056 - \$5,482
Purdue University	N/A	\$3,980 - \$6,516
Texas A & M University	\$5,574	\$3,064 - \$7,000
Michigan State University	N/A	N/A
North Carolina State University	N/A	N/A
University of California, Davis <sup>1</sup>	N/A	N/A

Comparable Peer University Rate Comparison – Furnished Apartments		
School	2012-2013	2013-2014
University of California, Davis <sup>1</sup>	\$9,011 - \$10,113	\$8,908 - \$10,417
North Carolina State University	\$5,806	\$7,112
University of Illinois, Urbana <sup>2</sup>	\$5,850 - \$7,740	\$6,930 - \$7,830
Ohio State University	\$6,885	\$6,250 - \$7,500
University of Minnesota, Twin Cities	\$5,815 - \$7,494	\$6,044 - \$7,790
Michigan State University	\$5,400 - \$7,704	\$5,920 - \$7,704
University of Arizona	\$53,10 - \$5,760	\$5,310 - \$5,760
<b>Iowa State University</b>	<b>\$5,257</b>	<b>\$5,257</b>
Texas A & M University	\$5,724 - \$9,783	\$5,146 - \$6,064
Purdue University	\$4,690 - \$9,976	\$4,846 - \$6,734
University of Wisconsin, Madison	\$7,263 - \$9,342	Rates no longer published

1. Housing is not university owned.
2. Learning Community housing is an additional fee

**SYSTEM DISTRIBUTION of ROOMS and RATES**

- The number of bed spaces listed is indicative of what was OFFERED to students as available and on-line. Actual beds rented may vary due to off-line status or offering of space as double-as-single or triple-as-double (see page eight).

Rooms and Rates, System Distribution							
Residence Halls		Fall 2012			Fall 2013		
Area	Room Type	Beds	% System	Rate	Beds	% System	Rate
RC	Single - Linden - Plus Break	5	0.05%	\$5,609	5	0.05%	\$5,609
RC	Double - Linden - Plus Break	294	2.72%	\$4,381	294	2.72%	\$4,381
RC	Triple - Linden - Plus Break	21	0.19%	\$4,176	21	0.19%	\$4,176
RC	Quad - Linden - Plus Break	0	0.00%	\$3,972	0	0.00%	\$3,972
RC	Double - Maple	446	4.12%	\$4,683	446	4.12%	\$4,683
RC	Quad - Maple	0	0.00%	\$4,192	0	0.00%	\$4,192
RC & UD	Single without A/C	167	1.54%	\$5,321	167	1.54%	\$5,321
UD	Single with A/C	71	0.66%	\$5,426	71	0.66%	\$5,426
RC & UD	Double without A/C	1,884	17.42%	\$4,093	1,884	17.42%	\$4,093
RC & UD	Double with A/C	1,963	18.15%	\$4,146	1,963	18.15%	\$4,146
RC & UD	Triple without A/C	114	1.05%	\$3,923	114	1.05%	\$3,923
UD	Triple with A/C	69	0.64%	\$3,923	69	0.64%	\$3,923
RC & UD	Quad with A/C	0	0.00%	\$3,710	0	0.00%	\$3,710
RC & UD	Quad without A/C	12	0.11%	\$3,684	12	0.11%	\$3,684
<b>Total Richardson Court and Union Drive</b>		<b>5,046</b>	<b>46.64%</b>		<b>5,046</b>	<b>43.47%</b>	
WW	Single	86	0.79%	\$4,965	59	0.51%	\$4,965
WW	Double	998	9.23%	\$3,915	1,030	8.87%	\$3,915
WW	Quad	0	0.00%	\$3,500	0	0.00%	\$3,500
<b>Total Wallace and Wilson</b>		<b>1,084</b>	<b>10.02%</b>		<b>1,089</b>	<b>9.38%</b>	
<b>Total Traditional Style</b>		<b>6,130</b>	<b>56.66%</b>		<b>6,135</b>	<b>52.86%</b>	
Area	Room Type	Beds	% System	Rate	Beds	% System	Rate
RC	Triple – Maple	48	0.44%	\$4,899	48	0.41%	\$4,899
<b>Total Richardson Court</b>		<b>48</b>	<b>0.44%</b>		<b>48</b>	<b>0.41%</b>	
BH	Single – Buchanan	133	1.23%	\$6,093	133	1.15%	\$6,093
BH	Single – Buchanan 21 or older	24	0.22%	\$6,093	24	0.21%	\$6,093
BH	Double – Buchanan	204	1.89%	\$5,298	201	1.73%	\$5,298
BH	Double – Buchanan 21 or older	48	0.44%	\$5,298	48	0.41%	\$5,298
<b>Total Buchanan</b>		<b>409</b>	<b>3.78%</b>		<b>406</b>	<b>3.50%</b>	
UD	Single – Eaton & Martin	18	0.17%	\$6,526	18	0.16%	\$6,526
UD	Double – Eaton & Martin	536	4.95%	\$5,675	534	4.60%	\$5,675
UD	Corner Suite - Martin	28	0.26%	\$6,607	28	0.24%	\$6,607
UD	Lofted Suite - Martin	74	0.68%	\$7,540	74	0.64%	\$7,540
<b>Total Union Drive</b>		<b>656</b>	<b>6.06%</b>		<b>654</b>	<b>5.63%</b>	
<b>Total Suite Style</b>		<b>1,113</b>	<b>10.29%</b>		<b>1,108</b>	<b>9.55%</b>	
<b>Total Residence Hall Rooms</b>		<b>7,243</b>	<b>66.95%</b>		<b>7,243</b>	<b>62.40%</b>	
Area	Frederiksen Court	Beds	% System	Rate	Beds	% System	Rate
FC	2 Bedroom Shared	620	5.73%	\$4,189	620	5.34%	\$4,189
FC	2 Bedroom Private	18	0.17%	\$6,424	18	0.16%	\$6,424
FC	4 Bedroom Private	1,313	12.14%	\$5,257	1,556	13.41%	\$5,257
<b>Total Frederiksen Court</b>		<b>1,951</b>	<b>18.03%</b>		<b>2,194</b>	<b>18.90%</b>	
SV	2 Bedroom, 1 Level	155	1.43%	\$5,331	155	1.34%	\$5,331
SV	2 Bedroom, 1 Level - Pet	24	0.22%	\$5,574	24	0.21%	\$5,574
UV	1 Bedroom, 1 Level	8	0.07%	\$4,604	8	0.07%	\$4,604
UV	2 Bedroom, 1 Level	48	0.44%	\$4,945	48	0.41%	\$4,945
UV	2 Bedroom Townhouse	564	5.21%	\$5,260	554	4.77%	\$5,260
UV	2 Bedroom Townhouse - Pet	310	2.87%	\$5,574	314	2.71%	\$5,574
UV	2 Bedroom Townhouse - Furnished	59	0.55%	\$5,574	60	0.52%	\$5,574
<b>Total Schilleter &amp; University Village</b>		<b>1,168</b>	<b>10.80%</b>		<b>1,163</b>	<b>10.02%</b>	
<b>Total Student Apartments</b>		<b>3,119</b>	<b>28.83%</b>		<b>3,357</b>	<b>28.92%</b>	
DOR System		Beds	%System	Rate	Beds	% System	Rate
Total Permanent Spaces		10,362	95.78%	-	10,600	91.32%	-
Total Interim Spaces <sup>1</sup>		385	3.56%	-	436	3.76%	-
Total Leased Spaces <sup>2</sup>		385	3.56%	-	500	4.31%	-
<b>Total Student Bed Spaces</b>		<b>10,747</b>	<b>99.34%</b>		<b>11,536</b>	<b>99.39%</b>	
SUV	Furnished Guest Apartments	71	0.66%	\$1,116	71	0.61%	\$1,178
SUV	Unfurnished Guest Apartments	0	0.00%	\$806	0	0.00%	\$868
<b>Total Guest Apartments</b>		<b>71</b>	<b>0.66%</b>		<b>71</b>	<b>0.61%</b>	
<b>Total DOR System</b>		<b>10,818</b>	<b>100.00%</b>		<b>11,607</b>	<b>100.00%</b>	

- Interim housing rates are equal to the double, triple, or quad room rate for the building in which they are located.
- These new spaces consist of off-campus property that the DOR has leased and is operating as on campus housing for fall 2013. Rates are consistent with Frederiksen Court.

**ROOM STYLE DEMAND**

- Figures include only those preferences listed as a **FIRST** choice and are based on new and returning student contracts.
- The number of bed spaces listed is indicative of what was OFFERED to students as available and on-line.

Rooms and Rates, System Distribution								
Residence Halls - Traditional Style		Fall 2012			Fall 2013			Demand Variance
Area	Room Type	Capacity	Demand	+ / -	Capacity	Demand	+ / -	
RC	Double Room - AC	1,085	530	-555	1,072	641	-431	111
RC	Double Room - Maple	446	587	141	440	916	476	329
RC	Double Room - No AC	280	311	31	283	312	29	1
RC	Double Room - No AC, Plus Break	294	153	-141	287	182	-105	29
RC	Double Room - No AC, Single Gender	750	338	-412	755	279	-476	-59
RC	Single Room - No AC	-	-	-	39	59	20	-
RC	Single Room - No AC, Plus Break	-	-	-	5	13	8	-
RC	Single Room - No AC, Single Gender	-	-	-	95	77	-18	-
RC	Any Richardson Court	-	13	-	-	10	-	-
<b>Total Richardson Court</b>		<b>2,855</b>	<b>1,932</b>	<b>-923</b>	<b>2,976</b>	<b>2,489</b>	<b>-487</b>	<b>557</b>
UD	Double Room - AC	708	1,086	378	695	1,179	484	93
UD	Double Room - AC, Sub. Free	170	635	465	166	754	588	119
UD	Double Room - No AC - Friley	822	442	-380	808	385	-423	-57
UD	Double Room - No AC, Sub. Free	32	67	35	31	36	5	-31
UD	Single Room - AC	-	-	-	73	159	86	-
UD	Single Room - No AC - Friley	-	-	-	32	61	29	-
UD	Any Union Drive	-	11	-	-	12	-	1
<b>Total Union Drive</b>		<b>1,732</b>	<b>2,241</b>	<b>509</b>	<b>1,805</b>	<b>2,586</b>	<b>781</b>	<b>345</b>
TW	Double Room - No AC	998	118	-880	1,029	133	-	-
TW	Single - Wallace & Wilson	86	107	21	60	67	7	-40
<b>Total Towers</b>		<b>1,084</b>	<b>225</b>	<b>-859</b>	<b>1,089</b>	<b>200</b>	<b>-889</b>	<b>-25</b>
<b>Total Traditional Style</b>		<b>5,671</b>	<b>4,398</b>	<b>-1,273</b>	<b>5,870</b>	<b>5,275</b>	<b>-595</b>	<b>877</b>
Area	Room Type	Capacity	Demand	+ / -	Capacity	Demand	+ / -	Demand Variance
RC	Triple - Maple	48	264	216	48	304	256	40
<b>Total Richardson Court</b>		<b>48</b>	<b>264</b>	<b>216</b>	<b>48</b>	<b>304</b>	<b>256</b>	<b>40</b>
BH	Suite Double	204	190	-14	208	155	-53	-35
BH	Suite Double - 21 +	48	39	-9	48	12	-36	-27
BH	Suite Single	133	175	42	126	132	6	-43
BH	Suite Single - 21+	24	50	26	24	26	2	-24
<b>Total Buchanan</b>		<b>409</b>	<b>454</b>	<b>45</b>	<b>406</b>	<b>325</b>	<b>-81</b>	<b>-129</b>
UD	Suite Double	215	486	271	227	464	237	-22
UD	Suite Double - Sub. Free	321	512	191	322	855	533	343
UD	Suite Double - Corner	28	8	-20	28	87	59	79
UD	Suite Double - Lofted	74	4	-70	74	233	159	229
<b>Total Union Drive</b>		<b>638</b>	<b>1,010</b>	<b>372</b>	<b>651</b>	<b>1,639</b>	<b>988</b>	<b>629</b>
<b>Total Suite Style</b>		<b>1,095</b>	<b>1,728</b>	<b>633</b>	<b>1,105</b>	<b>2,268</b>	<b>1,163</b>	<b>540</b>
<b>Total Residence Hall Preferences <sup>1</sup></b>		<b>7,243</b>	<b>7,750</b>	<b>507</b>	<b>7,161</b>	<b>7,543</b>	<b>382</b>	<b>-207</b>
Student Apartments		Fall 2012			Fall 2013			Demand Variance
Area	Frederiksen Court	Capacity	Demand	+ / -	Capacity	Demand	+ / -	
FC	2 Bedroom Shared	620	608	-12	620	473	-147	-135
FC	2 Bedroom Private	18	80	62	17	90	73	10
FC	4 Bedroom Shared	1,313	1,311	-2	1,556	1,472	-84	161
<b>Total Frederiksen Court</b>		<b>1,951</b>	<b>1,999</b>	<b>48</b>	<b>2,193</b>	<b>2,035</b>	<b>-158</b>	<b>36</b>
SUV	Schilletter Village	179	33	-146	214	172	-42	139
SUV	University Village	989	772	-217	887	870	-17	98
<b>Total Schilletter &amp; University Village</b>		<b>1,168</b>	<b>805</b>	<b>-363</b>	<b>1,101</b>	<b>1,042</b>	<b>-59</b>	<b>237</b>
LEASE	Legacy <sup>2</sup>	-	-	-	299	280	-19	-
LEASE	Maricopa <sup>2</sup>	-	-	-	202	122	-80	-
<b>Total Leased</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>501</b>	<b>402</b>	<b>-99</b>	<b>402</b>
<b>Total Student Apartment Preferences</b>		<b>3,119</b>	<b>2,804</b>	<b>-315</b>	<b>3,795</b>	<b>3,479</b>	<b>-316</b>	<b>675</b>
<b>Total Student Bed Spaces</b>		<b>10,362</b>	<b>10,426</b>		<b>10,956</b>	<b>11,270</b>		
Non-Type Specific Preferences		Fall 2012			Fall 2013			Demand Variance
		Capacity	Demand	+ / -	Capacity	Demand	+ / -	
-	Learning Community <sup>3</sup>	1,240	935	-305	1,306	993	-313	58
-	No Preference <sup>4</sup>	-	561	-	-	248	-	-313
-	Single Room - RC or UD <sup>1</sup>	261	839	578	244	369	125	-470
-	Triple or Quad Room - RC or UD <sup>5</sup>	216	785	569	186	628	442	-157

1. For Fall 2012, these totals also include RC and UD single and triple room counts shown below. Beginning Fall 2013, RC and UD single room preferences are listed as distinct items. The aggregate single room totals are listed for a final time in this report for comparison purposes with Fall 2012.
2. These new spaces consist of off-campus property that the DOR has leased and is operating as on campus housing for fall 2013.
3. These spaces are also included in above counts
4. No Preference Demand is included in count of Total DOR System.
5. Total Triple and Quad room Capacity is included in count of Total Residence Hall Preferences

**MEAL PLAN BUY-IN**

- All data is as of Count Day (10<sup>th</sup> class day) for the fall semester of the fiscal year.

Mandatory Meal Plans	Fall 2012		Fall 2013		Variance	
	#	%	#	%	#	%
Cyclone Plan	149	2.4%	138	2.2%	-11	-7.4%
Cardinal Plan	212	3.4%	157	2.5%	-55	-25.9%
Gold Plan <sup>1</sup>	3,719	58.9%	3,844	60.4%	125	3.4%
Silver Plan	1,070	17.0%	1,048	16.5%	-22	-2.1%
Bronze Plan	1,160	18.4%	1,180	18.5%	20	1.7%
<b>Total Mandatory Plans</b>	<b>6,310</b>		<b>6,367</b>		<b>57</b>	<b>0.9%</b>

Voluntary Meal Plans	Fall 2012		Fall 2013		Variance	
	#	%	#	%	#	%
Cyclone Plan	66	2.0%	58	1.4%	-8	-12.1%
Cardinal Plan	40	1.2%	42	1.0%	2	5.0%
Gold Plan <sup>1</sup>	589	17.9%	709	17.6%	120	20.4%
Silver Plan	308	9.4%	371	9.2%	63	20.5%
Bronze Plan	563	17.1%	780	19.3%	217	38.5%
25 Meal Block Plan	454	13.8%	562	13.9%	108	23.8%
50 Meal Block Plan	472	14.4%	625	15.5%	153	32.4%
75 Meal Block Plan	263	8.0%	354	8.8%	91	34.6%
100 Meal Block Plan	534	16.2%	538	13.3%	4	0.7%
<b>Total Voluntary Plans</b>	<b>3,289</b>		<b>4,039</b>		<b>750</b>	<b>22.8%</b>

All Plans	Fall 2012		Fall 2013		Variance	
	#	%	#	%	#	%
Cyclone Plan	215	2.2%	196	1.9%	-19	-8.8%
Cardinal Plan	252	2.6%	199	1.9%	-53	-21.0%
Gold Plan <sup>1</sup>	4,308	44.9%	4,553	43.8%	245	5.7%
Silver Plan	1,378	14.4%	1,419	13.6%	41	3.0%
Bronze Plan	1,723	17.9%	1,960	18.8%	237	13.8%
25 Meal Block Plan	454	4.7%	562	5.4%	108	23.8%
50 Meal Block Plan	472	4.9%	625	6.0%	153	32.4%
75 Meal Block Plan	263	2.7%	354	3.4%	91	34.6%
100 Meal Block Plan	534	5.6%	538	5.2%	4	0.7%
<b>Total All Plans</b>	<b>9,599</b>		<b>10,406</b>		<b>807</b>	<b>8.4%</b>

1. The Gold Plan includes the CA Plan, which for tax reasons does not include Dining Dollar\$.

**FINANCIAL DATA**

- Data is as of June 30 of the fiscal year.
- Data is unaudited.

<b>Operations</b>	<b>FY 2012</b>	<b>FY 2013</b>
Revenues	\$ 84,478,305	\$ 86,448,372
Expenditures for operations	\$ 59,290,134	\$ 59,942,982
Net operating revenue	\$ 25,188,170	\$ 26,505,390
% of revenues	29.82%	30.66%
Debt service (due July 1)	\$ 10,411,183 <sup>1</sup>	\$ 10,502,919
% of revenues	12.32%	12.15%
Net operating ratio (%) (Net operating revenue to debt services)	241.93%	252.36%
Net revenue after debt service	\$ 14,776,987	\$ 16,002,471
% of revenues	17.49%	18.51%
Mandatory transfer to reserves	\$ 500,000	\$ 500,000
% of revenues	0.84%	0.58%
Net after debt service and mandatory transfers	\$ 14,066,987	\$ 15,502,471
Administrative Services Fee payment from surplus	\$ 1,738,618	\$ 2,001,928
% of expenditures	2.93%	3.34%

<b>Cash and Investment Balances</b>		
<b>Voluntary funds</b>	<b>FY 2012</b>	<b>FY 2013</b>
Revenue fund	-\$ 1,368	-\$ 35
Operations and maintenance fund	\$ 0	\$ 0
Improvement fund	\$ 18,938,913	\$ 19,909,935
Surplus fund	\$ 14,341,687	\$ 17,126,360
<b>Subtotal—voluntary fund balances</b>	<b>\$ 33,279,233</b>	<b>\$ 37,036,260</b>
% of gross revenue	39.39%	42.84%

<b>Mandatory funds</b>	<b>FY 2012</b>	<b>FY 2013</b>
Sinking fund	\$ 0	\$ 33,535
Bond reserve fund	\$ 10,545,176	\$ 12,104,605
Construction fund	\$ 0	\$ 11,422,069
<b>Subtotal—mandatory fund balances</b>	<b>\$ 10,545,176</b>	<b>\$ 23,560,209</b>

<b>Total cash and investment balances</b>	<b>\$ 43,824,409</b>	<b>\$ 60,596,469</b>
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1. Debt service payments totaled \$10,492,908. Due to defeasements and arbitrage payments, the total amount of debt service reported on 2012 financials was \$10,411,183.

**BOND PRINCIPAL and INTEREST DUE**

- Data is as of June 30 of the fiscal year with payments due July 1, 2013.

Series	Interest	Principal	Principal Due Future Years
2003 <sup>1</sup>	\$ 741,726	\$ 680,000	\$ 0
2003A <sup>2</sup>	\$ 251,193	\$ 430,000	\$ 0
2006	\$ 566,994	\$ 645,000	\$ 12,935,000
2006A	\$ 315,431	\$ 370,000	\$ 6,965,000
2007	\$ 488,675	\$ 500,000	\$ 11,050,000
2008	\$ 260,900	\$ 930,000	\$ 6,195,000
2009	\$ 339,773	\$ 580,000	\$ 8,770,000
2010	\$ 365,653	\$ 705,000	\$ 11,065,000
2011	\$ 562,300	\$ 775,000	\$ 15,865,000
2011A	\$ 385,275	\$ 610,000	\$ 11,395,000
2013 <sup>3</sup>	\$ 0	\$ 0	\$ 16,580,000
2013A <sup>4</sup>	\$ 0	\$ 0	\$ 25,000,000
2013B <sup>5</sup>	\$ 0	\$ 0	\$ 5,350,000
<b>Total</b>	<b>\$ 4,277,919</b>	<b>\$ 6,225,000</b>	<b>\$ 131,170,000</b>

- Series 2003 was defeased during FY2013 and replaced by 2013B issue.
- Series 2003A was defeased during FY2013 and replaced by 2013 issue.
- Replaced 2003A issue. Payments will begin in FY2014.
- First issue of bonds for Frederiksen Court Apartment expansion project. Payments will begin in FY2014.
- Replaced 2003 issue. Payments will begin in FY2014.

**FACILITIES SUMMARY**

	FY 2012	FY 2013	Change
Total Gross Square Feet	3,253,243	3,253,243	--
Total Insured Value	\$ 467,309,696	\$ 467,309,696	--

Building and Capital Improvement Expenditures	FY 2012	FY 2013	Change
<b>Total Building Improvements</b>	<b>\$ 3,265,248</b>	<b>\$ 3,272,273</b>	<b>\$ 7,025</b>
<b>Capital Improvements</b>			
Improvement Funds (205-09-05, 205-09-45) <sup>1</sup>	\$ 7,107,529	\$ 7,539,301	\$ 431,772
Revenue Bonds (205-02-00) <sup>2</sup>			
<b>Total Capital Improvements</b>	<b>\$ 7,107,529</b>	<b>\$ 7,539,301</b>	<b>\$ 431,772</b>

<b>Total Building and Capital Improvement Expenditures</b>	<b>\$ 10,372,777</b>	<b>\$ 10,811,574</b>	<b>\$ 438,797</b>
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Expenditures per Gross Square Foot	FY 2012	FY 2013	Change
Building Expenditures per Gross Square Foot	\$ 1.00	\$ 1.01	\$ 0.51
Capital Expenditures per Gross Square Foot	\$ 2.18	\$ 2.32	\$ 0.10
<b>Total Expenditures per Gross Square Foot</b>	<b>\$ 3.19</b>	<b>\$ 3.32</b>	<b>\$ 0.61</b>

- FY13 Capital Improvement project carryover to FY14 is \$7.2M. Notable carryover projects and balances include Wilson Hall Sprinkler System \$1.47M; Friley Hall Sprinkler System Phase 1 \$1.1M; Larch Hall Fire Suppression, Window Replacement & Façade Repairs \$747K; University Village Building 200 Addition \$1.08M.
- Frederiksen Court Apartment expansion began during FY2013, with 240 beds opening for Fall 2013, and 480 beds opening Spring 2014. No expenses had posted to this account as of June 30, 2013.

**APPENDIX A – EXPLANATION OF CHANGES TO DESIGN CAPACITY**

<b>FALL 2013 CHANGES TO DESIGN CAPACITY</b>				
<b>Permanent Housing Space</b>				
NH	HALL	ROOM	Spaces	Reason
FC	BLDG 35	30 4-bedroom, 4 person apartments added	120	New Construction
FC	BLDG 36	30 4-bedroom, 4 person apartments added	120	New Construction
RC	ELM	1062, 2067, 3067	-3	Triples Converted to Doubles (furniture issue)
RC	OAK	2063, 3062, 3063, 3065, 4062, 4063, 4065	-7	Triples Converted to Doubles (furniture issue)
WW	WALLACE	10303, 10307, 10308, 10311, 10312, 10315, 10316, 10319, 10320, 10323, 10324, 10327, 10331, 10332, 10335, 10336, 10339, 10340, 10343, 10344, 10347, 10348, 10351, 10352, 10355, 10356	26	All Single Rooms on 10th Floors Converted to Doubles - Except For Smaller 59 and 60 Rooms AND CA Rooms
WW	WILSON	1404, 2404, 3404, 4404, 5405, 6404, 7404, 8404, 9404, 10404	-20	Singles Permanently Converted to Kitchenettes
<b>Total Change to Permanent Housing Space</b>			<b>236</b>	
<b>Interim / Leased Housing Space</b>				
NH	HALL	ROOM	Spaces	Reason
RC	ELM	1115, 1117, 1123, 1125, 2219	12	Storage Space Converted to Dens
RC	ROBERTS	2219, 2221	3	Storage Space Converted to Dens
OFF	LEGACY	1 building located off-campus at 199 Stanton	299	Leased to meet increased demand
OFF	MARICOPA	4 buildings located in West Ames	204	Leased to meet increased demand
<b>Total Change to Interim / Leased Housing Space</b>			<b>518</b>	
<b>Total System Changes to Design Capacity</b>			<b>754</b>	

**APPENDIX B – EXPLANATION OF OFF-LINE SPACE**

<b>FALL 2013 EXPLANATION OF OFF-LINE SPACE</b>			
Residence Halls	Room(s)	Spaces	Reason
EATON	1158	1	Medical
	1145	2	Tour Room
FRILEY	2251	1	Medical
	2216	2	Tour Room
MARTIN	2158, 2202	3	Medical
<b>Total Union Drive</b>		<b>9</b>	
BUCHANAN	2019	2	Medical
	4038	1	Resident Issue
WALLACE	8327	1	Resident Issue
WILSON	10423	1	Facilities Issue
<b>Total Towers</b>		<b>5</b>	
<b>Total Residence Halls</b>		<b>14</b>	
Single Student Apts.	Apt.(s)	Spaces	Reason
FREDERIKSEN	6318	4	Medical
	3312, 3481, 4112, 4212, 4318, 6118, 6218, 7212, 7318	18	Private Bedroom
	3111, 4111	8	Staff Space
	4117	4	Storage
	4213	4	Tour Apt.
<b>Total Frederiksen</b>		<b>38</b>	
UNIVERSITY - SINGLE	149D	2	Facilities Issue
	113F, 117D, 127F, 164E	4	Resident Issue
	173A	2	Tour Apt.
<b>Total University</b>		<b>8</b>	
SCHILLETTER - FAMILY	62A	1	Medical
	7A, 7B, 7C, 7D	4	Storage
	3B	1	Tour Apt.
<b>Total Family</b>		<b>6</b>	
<b>Total Student Apts.</b>		<b>52</b>	
<b>Total Permanent Spaces</b>		<b>66</b>	
Interim / Leased Housing Space	Room(s)	Spaces	Reason
FREEMAN	209	2	Facilities Issue
LYON	207	2	Facilities Issue
FRILEY	C185, C187	8	Facilities Issue
LEGACY	503	1	Staff Space
MARICOPA	103, 106	2	Staff Space
<b>Total Interim / Leased Housing Spaces</b>		<b>13</b>	
<b>Total DOR System</b>		<b>81</b>	