

**Iowa State University**

**DEPARTMENT OF RESIDENCE  
AND ISU DINING  
ANNUAL REPORT FY2012**

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**Iowa State University**

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## **EXECUTIVE SUMMARY**

### **Department of Residence (DOR)**

The Department of Residence has grown occupancy by engaging in strategic and continuous improvements aimed at enhancing the student experience and residential facilities. The priority continues to be providing a welcoming and supportive experience for each and every student. This may be best exemplified by the fall move-in process, where over 240 staff and 750 student volunteers make the experience quick and efficient. Given the growth in the freshmen classes and continued strong return rates, there is a continued need to use interim housing (common areas Dens) for the second consecutive year.

DOR's focus continues to be providing added value to the student experience for those who live on campus. MapWorks, a freshmen focused, Web-based, self-assessment program is in its fifth year of use and is implemented the third week of each fall semester. This is the optimal time for this survey, as it is the point at which students are realizing the differences between their expectations coming in and the realities of being a new freshman. During year one about 70% of the freshman class participated in MapWorks. During this past year the percentage was 86%. The MapWorks results provide students and staff with a comprehensive snapshot of how each individual student is experiencing Iowa State University shortly after starting classes. Currently, the DOR funds over 95% of this \$90,000 initiative and partners with staff in the Dean of Students Office and faculty and staff in the Colleges of Human Sciences, Liberal Arts & Sciences, Engineering, Business, Agriculture & Life Sciences, and Design in sharing/using the student data derived from the MapWorks assessment. Students who participate in MapWorks have substantially higher retention rates (89.0%) than students who do not (80.0%). These percentages include accounting for differences in entering characteristics such as high school rank, high school GPA, and ACT score. MapWorks participants also have higher first semester GPAs (2.80 vs. 2.45).

Independent analysis by the DOR assessment staff also noted some additional positive outcomes from living on campus. Students living on campus recorded significantly higher GPAs than their off campus peers. On campus freshmen achieve a grade point average of 2.63 as compared to 2.31 for their off campus counterparts; sophomores achieve a 2.85 vs. 2.58; juniors a 2.98 vs. 2.75, and seniors a 3.21 vs. 3.04. It is especially telling for freshmen, as students in their first semester at ISU who achieve a 2.00 or better have a 6-year graduation rate of 81% vs. 31% rates for freshmen who do not achieve a 2.00 GPA their first semester. With 94.4% of New Direct from High School (NDHS) freshmen living on campus the experience DOR provides is critical to future success.

Disaggregating National Survey for Student Engagement (NSSE) data also provides good information regarding on campus life. On campus students were more likely to have:

- already participated in a learning community;
- worked on a research project with a faculty member outside of course or program requirements;
- planned to do a culminating senior experience (capstone course, senior project, or thesis);
- had serious conversations with students who are very different in terms of religious beliefs, political opinions, or personal values;
- attended an art exhibit, play, dance, music, theater, or other performance;
- felt the institution does a good job of providing the support to help them succeed academically;
- felt the institution emphasizes encouraging contact among students from different backgrounds;
- felt the institution encouraged attendance at campus events and activities;
- felt the institution provided the support they needed to help them succeed;
- felt the institution provided the support they needed to thrive socially; and
- evaluated their educational experience more positively.

Iowa State University has enjoyed record freshmen enrollments in the face of declining traditional-age, graduating, high school students in Iowa and contiguous states. This decline is projected to continue for approximately three more years and then begins to reverse itself; making more high school seniors available for matriculation to college. ISU enrollments and the DOR occupancy rates have routinely exceeded what the demographics would predict. Occupancy also continues to outpace growth in enrollment, indicating that - even with off campus options - students choose to live on campus in extraordinary numbers. A conservative approach to forecasting enrollment and subsequent occupancy has positioned the DOR to be fiscally sound, but has also created a dynamic where future demand will likely exceed permanent housing spaces for the foreseeable future. The opportunity for the DOR is to leverage the success students experience living on campus and consider facility expansion. This is necessary should ISU desire that all freshmen, sophomore, junior, senior, graduate, and professional students who prefer to live on campus have the opportunity to do so.

### **ISU Dining**

Strategic and continuous improvement in facilities and service has been an emphasis for ISU Dining over the past few years. Enrollment and occupancy has led to a rise in meal plans purchased, creating additional revenues that can be reinvested in operations and programmatic improvements. 2011-12 saw a substantial shift in students choosing to dine in retail areas as opposed to all-you-care-to-eat residential operations. As a result, revenue has shifted accordingly. Residential Dining staffs are reviewing their operations to adjust to this swing.

2011-12 saw significant growth in student scholarships to ISU Dining student employees. Two scholarships valued at \$10,000 were provided by the National Association of College and University Food Services, one scholarship valued at \$10,000 was provided by the National Restaurant Association, six scholarships valued at \$8,000 were provided by Roasterie Alumnae Danny O'Neill, and six scholarships valued at \$8,000 were provided by ISU Dining. In total approximately \$25,000 in scholarships was made available.

### Catering

ISU Dining Catering has been focusing on customer satisfaction and working through the lack of an Executive Chef and Catering Chef de Cuisine as these position titles are being redefined and approved. In 2012-13 ISU Dining will roll out Net Catering an on-line system designed to streamline staff administrative workflow and make it more convenient for customers to book events.

### Residential Dining

The ISU Dining Residential operation continues to focus on improving student perceptions of meal plan value. Following the reconfiguration of meal plans during the 2011-12 academic year (from weekly to semester based), meal plan participation (usage of meals) increased 16%. While programmatic changes played a role, much of this increase can be attributed to the greater flexibility meal plans now offer students and the corresponding shift in student opinion regarding the value of the plans.

Due to increased occupancy in the Wallace-Wilson area, the Knapp-Storms Dining Complex (previously a catering only facility) was reconfigured for 2011-12 to offer dinner service Sunday – Thursday evenings. For 2012-13, a renaming to Storms Dining and a minor remodel will provide students a more comfortable ambiance and make the dining experience similar to the other all-you-care-to-eat facilities on campus. Currently, Storms is serving an average 400 meals per night with increases anticipated as the weather grows colder.

The To-Go program continues to provide portability and sustainability to the all-you-care-to-eat program. Students can purchase a hinged reusable container and a reusable cup for \$6.00. Then, using a meal swipe in one of the all-you-care-to-eat facilities, the student is given 15 minutes to fill their containers. Current participation in this program is approximately 300 per day.

In order to achieve the 0% rate increase requested by students for 2012-13, some programmatic changes were necessary. When given the option, students opted to have Union Drive Marketplace and Seasons Dining Center maintain the same menus so as to lower food costs. Students also voted to do away with WOW events, preferring smaller theme menus and surprise specialty items which allows for more variety and breaks to the four week menu cycle.

Wellness continues to be an important issue for students. ISU Dining continues to adapt menus to offer increased vegetarian, vegan, gluten-free and kosher options in Dining Centers. Students can identify these items and plan their meals using the on-line NetNutrition program as well as nutrition information cards available at the point of service. ISU Dining continues to offer other healthy alternatives such as Crystal Light, frozen yogurt, sauces “on the side” of proteins, and increased international food flavors.

### Retail Operations

Retail continues to be a strong growth area and students continue to request longer hours. Retail operations offer a more economical way for ISU Dining to meet student needs for late night service. Retail operations also typically have less waste and more limited consumption.

The meal bundle program continues to bring increased satisfaction, providing improved convenience, flexibility, and perceived value to meal plan holders. Meal bundles allow students to utilize a meal swipe to receive an entrée, three sides, and a beverage. This option also lessens the demands on the all-you-care-to-eat facilities during the especially busy lunch period. Approximately 3,100 meal bundles are served daily in the retail locations.

### Sustainability

Through a grant from the Iowa Department of Agriculture and Land Steward (IDALS), the Farm to ISU program has partnered with ISU Extension to teach Good Agricultural Practices (GAP) to all farmers that sell to ISU Dining. Contracts with farmers have grown from one to four per year. Produce includes carrots, peppers, cabbage, cucumbers and potatoes. ISU Dining’s purchasing through the Farm to ISU program is supporting Iowa Businesses, Local Farmers, Organic products, and Fair trade practices with purchases of \$1.5M of their \$12M in purchases annually. In addition, ISU Dining has also begun to collect compost at the Jack Trice Stadium Sky Suites, Club Section and Football catering events.

### Training Center

The Linden Training Center has developed comprehensive, new employee, on-boarding training and continuing education for staff members at all levels. Over 50 programs on Blackboard are being used by student employees and full-time staff. Focuses of the program include skill development in introductory kitchen basics, recipe execution, kitchen safety and knife use, baking and allergen protocols.

### **Enrollment and Occupancy**

From fall 2011 to fall 2012, total University enrollment increased by 1,153 students (3.9%). The breakdown is as follows:

- 685 student increase (6.2%) in lower division enrollment, (343 freshmen, 342 sophomores)
- 30 student increase (0.27%) in upper division enrollment
- 438 student increase (7.9%) in graduate and professional student enrollment

On-campus occupancy saw an overall increase of 450 students (4.51%), for a total of 10,426 residents. The breakdown is as follows:

- 434 student increase (7.2%) in lower division occupancy (351 freshmen, 83 sophomores)

- -113 student decrease (6.2%) in upper division occupancy
- 129 student increase (45.4%) in graduate and professional student occupancy

### **Housing Capacity**

During summer 2012, ten single rooms in Wallace Hall were permanently converted to kitchenettes in response to student comments regarding the availability of dining service in the Wallace-Wilson area. A similar project is proposed for Wilson Hall during summer 2013. Additionally, one student apartment in Schilleter Village was converted to a guest apartment based on its location within the Schilleter community. In total, these changes decreased available student bed spaces by 11.

During spring 2012 and summer 2012, the number of continuing students who recontracted to live on-campus for 2012-13 and the number of new incoming freshman began to grow beyond original projections. As the numbers of contracted students continued to increase, additional space needed to be generated in order to offer appropriate housing accommodations. In total, capacity was increased by 454 spaces via the following methods:

- A former Lyon Hall student room (being used as storage) was brought back on-line as a double (2 space)
- The vacated, former DOR Lockshop was renovated and converted to a student quad room in Friley Hall (4 spaces)
- Several rooms, where capacity had been decreased in previous years due to lowered demand, saw their capacities increased to their original levels (28 spaces).
- All rooms on floors 1 – 9 of Wallace Hall (with the exception of the CA rooms and two small singles per floor) were converted to doubles (231 spaces).
- Several of the dens that had been used as doubles for the fall 2011 semester were converted to triples or quads (199 spaces)

In reviewing contracting rates, it was determined that demand for family housing was down in the Schilleter Village area and several units designated for families were vacant. As a result, once all family contracts were assigned, 27 Schilleter Village apartments were converted to single student use (52 spaces).

It is important to note that without making major programmatic changes, such as converting the tenth floor Wallace Hall rooms from single to double occupancy, eliminating family housing, etc., housing capacity has no room for expansion within current facilities.

### **Room Styles & Rates**

The table on page 10 outlines the number of available rooms by style and rate.

Choice continues to be very important to today's students and their families. The DOR offers a number of different room styles and options. Room rates are based upon the type of room offered. Equitable room types with the same amenities are the same rate regardless of their location on campus.

### **Peer Group Comparisons**

In this era of increasing diversity in housing and dining availability on campuses nationwide, it is difficult to draw direct conclusions based upon peer group data. Using the aggregate of data, however, ISU on-campus housing remains competitively priced when compared to the land-grant peer group. See tables on page ten.

### **Room Demand**

The table on page 11 shows the breakdown of fall 2012 student requests for specific room types and locations. The demand figures are based only on the student's **FIRST** preference for product type and area.

#### Residence Hall Preferences

The top three residence hall preferences are:

- Union Drive (UD) – Double Room – AC (1,086)
- Union Drive (UD) – Double Room – AC, Substance Free (635)
- Richardson Court (RC) – Double Room – Maple (587)

The bottom three residence hall preferences are:

- Buchanan Hall (BH) – Suite Double – 21+ (39)
- Buchanan Hall (BH) – Suite Single – 21+ (50)
- Union Drive (UD) – Double Room – No AC, Substance Free (67)

Friley Hall (1,950) remains the most popular residence hall, followed by Maple (851), Larch/Willow (530) and Eaton (512). With the exception of Larch/Willow, demand in these building continues to exceed capacity.

Linden Hall (153) is the least popular building/area, followed by Wallace-Wilson (225), and single gender housing in Oak-Elm and Birch-Welch-Roberts (366). Capacity in these areas exceeds initial demand.

Requests for co-ed housing exceed requests for single-gender housing at a rate of 17.1 to 1.

Requests for air-conditioned housing exceed requests for non-air-conditioned housing at a rate of 3.0 to 1.

Where both exist, requests for non-substance free housing exceed requests for substance free housing at a rate of 3.0 to 1.

#### Student Apartment Preferences

Following its first ever decline in fall 2011, for fall 2012 overall requests for Frederiksen Court increased 9.7%. In Schilletter Village, requests for family housing continue to decline, decreasing 74.4%. (Fall 2011 saw a drop of 28.7%.) University Village requests fell 2.6%.

#### Guest Housing

Guest housing requests continue to rise, especially during the spring and summer, when demand exceeds supply. Fall 2012 guest occupancy sits at 76.17%, a 10.3% increase.

#### **Meal Plan Buy-In**

Fall 2012 has seen a 5.0% increase in overall meal plans purchased – 2.8% in mandatory meal plans and 9.6% in voluntary meal plans. The increase in voluntary meal plans purchased meets the goals previously set by ISU Dining to maintain 3000 voluntary meal plans. For fall 2012 3,289 students in Frederiksen Court, SUV, Wallace-Wilson, and off-campus chose to purchase a meal plan.

#### **Financial Data**

Net operating revenue during fiscal 2011-2012 was \$25,188,170, an increase of \$2,219,709 over fiscal year 2010-2011. This increase is attributable primarily to increased New Direct from High School enrollment for fall 2011.

#### **Capital Expenditures/Replacement Values**

DOR and ISU Dining have made the strategic decision to target the majority of their capital dollars into specific facilities based upon current knowledge of future facility utilization. In-year priorities affect implementation of this strategy.

**ENROLLMENT and OCCUPANCY**

- All data is as of Count Day (10<sup>th</sup> class day) for the fall semester of the fiscal year.
- Enrollment Data can be found on the ISU Web Site: <http://www.iastate.edu/~registrar/stats/>.

<b>Enrollment Comparison</b>				
Level	Fall 2011	Fall 2012	Change (+ or -)	
			#	%
Freshmen	6,032	6,375	343	5.7%
Sophomores	4,995	5,337	342	6.8%
Total lower division	11,027	11,712	685	6.2%
Total upper division	13,316	13,346	30	0.2%
Total undergraduate <sup>1</sup>	24,343	25,058	715	2.9%
Total graduate <sup>2</sup>	5,544	5,982	438	7.9%
Total enrollment	29,887	31,040	1,153	3.9%

<b>Occupancy and Enrollment Comparison – Residence Halls</b>				
Level	Fall 2011	Fall 2012	Change (+ or -)	
			#	%
Freshmen	4,588	4,946	358	7.8%
Sophomores	1,422	1,540	118	8.3%
Total lower division	6,010	6,486	476	7.9%
Total upper division	951	842	-109	-11.5%
Total undergraduate <sup>1</sup>	6,961	7,328	367	5.3%
Total graduate <sup>2</sup>	36	105	69	191.7%
Total occupancy	6,997	7,433	436	6.2%

<b>Occupancy and Enrollment Comparison – Student Apartments</b>				
Level	Fall 2011	Fall 2012	Change (+ or -)	
			#	%
Freshmen	256	249	-7	-2.7%
Sophomores	750	715	-35	-4.7%
Total lower division	1,006	964	-42	-4.2%
Total upper division	1,725	1,721	-4	-0.2%
Total undergraduate <sup>1</sup>	2,731	2,685	-46	-1.7%
Total graduate <sup>2</sup>	248	308	60	24.2%
Total occupancy	2,979	2,993	14	0.5%

<b>Occupancy and Enrollment Comparison – Residence Halls and Student Apartments</b>				
Level	Fall 2011	Fall 2012	Change (+ or -)	
			#	%
Freshmen	4,844	5,195	351	7.2%
Sophomores	2,172	2,255	83	3.8%
Total lower division	7,016	7,450	434	6.2%
Total upper division	2,676	2,563	-113	-4.2%
Total undergraduate <sup>1</sup>	9,692	10,013	321	3.3%
Total graduate <sup>2</sup>	284	413	129	45.4%
Total occupancy	9,976	10,426	450	4.5%

<b>Percentage of Enrollment Housed – Residence Halls and Student Apartments</b>			
Level	Fall 2011	Fall 2012	(+ or -)
Freshmen	80.3%	81.5%	1.2%
Sophomores	43.5%	42.3%	-1.2%
Total lower division	63.6%	63.6%	0.0%
Total upper division	20.1%	19.2%	-0.9%
Total undergraduate <sup>1</sup>	39.8%	40.0%	0.1%
Total graduate <sup>2</sup>	5.1%	6.9%	1.8%
Total	33.4%	33.6%	0.2%

1. Undergraduate specials (non-degree) included in upper division count.
2. First Professionals and Post Docs included in graduate count.

**EXPLANATION for VARIANCE in DESIGN, OFFERED and PROGRAM CAPACITY**

- All data is as of Count Day (10<sup>th</sup> class day) for the fall semester of the fiscal year.

FALL 2012 VARIANCE EXPLANATIONS FOR DESIGN, OFFERED AND PROGRAM CAPACITY						
Residence Halls	Design <sup>1</sup>	Offered	Off-Line <sup>2</sup>	Program	Variance	Explanation Variance
Barton	100	98	-2	97	-1	1 CA DAS <sup>3</sup>
Birch-Welch-Roberts	489	489	0	478	-11	11 CA DAS
Freeman	117	117	0	117	0	
Larch	544	543	-1	535	-8	8 CA DAS
Linden	320	320	0	312	-8	7 CA DAS, 1 Medical DAS
Lyon	119	117	-2	117	0	
Maple	496	494	-2	486	-8	8 CA DAS
Oak-Elm	453	453	0	449	-4	4 CA DAS
Willow	544	542	-2	534	-8	8 CA DAS
<b>Total Richardson Court</b>	<b>3,182</b>	<b>3,173</b>	<b>-9</b>	<b>3,125</b>	<b>-48</b>	
Eaton	328	325	-3	322	-3	3 CA DAS
Friley	1,212	1,208	-4	1,189	-19	19 CA DAS
Helser	713	713	0	700	-13	13 CA DAS
Martin	332	331	-1	331	0	
<b>Total Union Drive</b>	<b>2,585</b>	<b>2,577</b>	<b>-8</b>	<b>2,542</b>	<b>-35</b>	
Buchanan	409	409	0	409	0	
Wallace <sup>4</sup>	520	520	0	520	0	
Wilson	565	564	-1	564	0	
<b>Total Towers</b>	<b>1,494</b>	<b>1,493</b>	<b>-1</b>	<b>1,493</b>	<b>0</b>	
<b>Total Residence Halls</b>	<b>7,261</b>	<b>7,243</b>	<b>-18</b>	<b>7,160</b>	<b>-83</b>	

Student Apartments	Design <sup>1</sup>	Offered	Off-Line <sup>2</sup>	Program	Variance	Explanation Variance
Frederiksen Court	1,992	1,951	-41	1,951	0	
Schilletter Village – Single	0	0	0	52	52	54 SV spaces (27 units) rented as non-family, 2 private
University Village – Single	992	989	-3	859	-130	10 UV spaces (5 units) rented as family, 120 private
<b>Total Single Student</b>	<b>2,984</b>	<b>2,940</b>	<b>-44</b>	<b>2,862</b>	<b>-78</b>	
Schilletter Village - Family <sup>5</sup>	185	179	-6	152	-27	27 SV units (54 spaces) rented as non-family
University Village - Family <sup>5</sup>	0	0	0	5	5	5 UV units (10 spaces) rented as family
<b>Total Family</b>	<b>185</b>	<b>179</b>	<b>-6</b>	<b>157</b>	<b>-22</b>	
<b>Total Student Apartments</b>	<b>3,169</b>	<b>3,119</b>	<b>-50</b>	<b>3,019</b>	<b>-100</b>	

Total System	Design <sup>1</sup>	Offered	Off-Line <sup>2</sup>	Program	Variance
Total Student Bed Spaces	10,430	10,362	-68	10,179	-183
Total Interim Spaces <sup>6</sup>	433	385	-48	385	0
Total Guest Apartments <sup>5</sup>	71	71	0	71	0
<b>Total DOR System</b>	<b>10,934</b>	<b>10,818</b>	<b>-116</b>	<b>10,635</b>	<b>-183</b>

1. See Appendix A for an explanation of changes to Design Capacity
2. See Appendix B for an explanation of Off-line Space
3. DAS indicates that a double room is being used as a single, either as a CA space or for a student with a medical need
4. All 10<sup>th</sup> floor Wallace rooms typically offered as Super Singles
5. All SUV Family and Guest are designed with 2 bed spaces, but are offered as single units (1 bed space).
6. Interim housing spaces (converted den spaces) are only brought on-line as needed.



**CAPACITY and OCCUPANCY**

- All data is as of Count Day (10<sup>th</sup> class day) for the fall semester of the fiscal year.
- Capacity indicated is PROGRAM capacity. Program capacity will vary from year to year based upon on-line status and bed space conversion due to doubles-as-singles and/or triples-as-doubles.

<b>HALL AND APARTMENT OCCUPANCIES AS COMPARED TO PROGRAM CAPACITY</b>											
Residence Halls	Fall 2011			Fall 2012			Variance				
	Cap.	Occ.	%	Cap.	Occ.	%	Cap. #	Cap. %	Occ. #	Occ. %	%
Barton	95	94	98.9%	97	96	99.0%	2	2.1%	2	2.1%	0.0%
Birch-Welch-Roberts	476	468	98.3%	478	470	98.3%	2	0.4%	2	0.4%	0.0%
Freeman	115	115	100.0%	117	116	99.1%	2	1.7%	1	0.9%	-0.9%
Larch	536	531	99.1%	535	527	98.5%	-1	-0.2%	-4	-0.8%	-0.6%
Linden	313	309	98.7%	312	309	99.0%	-1	-0.3%	0	0.0%	0.3%
Lyon	116	116	100.0%	117	116	99.1%	1	0.9%	0	0.0%	-0.9%
Maple	485	482	99.4%	486	483	99.4%	1	0.2%	1	0.2%	0.0%
Oak-Elm	432	430	99.5%	449	445	99.1%	17	3.9%	15	3.5%	-0.4%
Willow	534	529	99.1%	534	530	99.3%	0	0.0%	1	0.2%	0.2%
<b>Total Richardson Court</b>	<b>3,102</b>	<b>3,074</b>	<b>99.1%</b>	<b>3,125</b>	<b>3,092</b>	<b>98.9%</b>	<b>23</b>	<b>0.7%</b>	<b>18</b>	<b>0.6%</b>	<b>-0.2%</b>
Eaton	322	319	99.1%	322	320	99.4%	0	0.0%	1	0.3%	0.3%
Friley	1,184	1,180	99.7%	1,189	1,183	99.5%	5	0.4%	3	0.3%	-0.2%
Helser	700	695	99.3%	700	696	99.4%	0	0.0%	1	0.1%	0.1%
Martin	330	328	99.4%	331	327	98.8%	1	0.3%	-1	-0.3%	-0.6%
<b>Total Union Drive</b>	<b>2,536</b>	<b>2,522</b>	<b>99.4%</b>	<b>2,542</b>	<b>2,526</b>	<b>99.4%</b>	<b>6</b>	<b>0.2%</b>	<b>4</b>	<b>0.2%</b>	<b>-0.1%</b>
<b>Total Lower Division</b>	<b>5,638</b>	<b>5,596</b>	<b>99.3%</b>	<b>5,667</b>	<b>5,618</b>	<b>99.1%</b>	<b>29</b>	<b>0.5%</b>	<b>22</b>	<b>0.4%</b>	<b>-0.1%</b>
Buchanan	409	401	98.0%	409	396	96.8%	0	0.0%	-5	-1.2%	-1.2%
Wallace	297	283	95.3%	520	504	96.9%	223	75.1%	221	78.1%	1.6%
Wilson	565	541	95.8%	564	551	97.7%	-1	-0.2%	10	1.8%	1.9%
<b>Total Upper Division</b>	<b>1,271</b>	<b>1,225</b>	<b>96.4%</b>	<b>1,493</b>	<b>1,451</b>	<b>97.2%</b>	<b>222</b>	<b>17.5%</b>	<b>226</b>	<b>18.4%</b>	<b>0.8%</b>
<b>Total Residence Halls</b>	<b>6,909</b>	<b>6,821</b>	<b>98.7%</b>	<b>7,160</b>	<b>7,069</b>	<b>98.7%</b>	<b>251</b>	<b>3.6%</b>	<b>248</b>	<b>3.6%</b>	<b>0.0%</b>

Apartments	Fall 2011			Fall 2012			Variance				
	Cap.	Occ.	%	Cap.	Occ.	%	Cap. #	Cap. %	Occ. #	Occ. %	%
Frederiksen Court	1,940	1,929	99.4%	1,951	1,936	99.2%	11	0.6%	7	0.4%	-0.2%
Schilletter Village	43	43	100.0%	52	51	98.1%	9	20.9%	8	18.6%	-1.9%
University Village	868	849	97.8%	859	849	98.8%	-9	-1.0%	0	0.0%	1.0%
<b>Total Single Student</b>	<b>2,851</b>	<b>2,821</b>	<b>98.9%</b>	<b>2,862</b>	<b>2,836</b>	<b>99.1%</b>	<b>11</b>	<b>0.4%</b>	<b>15</b>	<b>0.5%</b>	<b>0.1%</b>
Schilletter Village	155	151	97.4%	152	152	100.0%	-3	-1.9%	1	0.7%	2.6%
University Village	7	7	100.0%	5	5	100.0%	-2	-28.6%	-2	-28.6%	0.0%
<b>Total Family</b>	<b>162</b>	<b>158</b>	<b>97.5%</b>	<b>157</b>	<b>157</b>	<b>100.0%</b>	<b>-5</b>	<b>-3.1%</b>	<b>-1</b>	<b>-0.6%</b>	<b>2.5%</b>
<b>Total Apartments</b>	<b>3,013</b>	<b>2,979</b>	<b>98.9%</b>	<b>3,019</b>	<b>2,993</b>	<b>99.1%</b>	<b>6</b>	<b>0.2%</b>	<b>14</b>	<b>0.5%</b>	<b>0.3%</b>

DOR System	Fall 2011			Fall 2012			Variance				
	Cap.	Occ.	%	Cap.	Occ.	%	Cap. #	Cap. %	Occ. #	Occ. %	%
Total Permanent Spaces	9,922	9,800	98.8%	10,179	10,062	98.9%	257	2.6%	262	2.7%	0.1%
Total Interim Spaces	176	176	100.0%	385	364	94.5%	209	118.8%	188	106.8%	-5.5%
<b>Total Student Spaces</b>	<b>10,098</b>	<b>9,976</b>	<b>98.8%</b>	<b>10,564</b>	<b>10,426</b>	<b>98.7%</b>	<b>466</b>	<b>4.6%</b>	<b>450</b>	<b>4.5%</b>	<b>-0.1%</b>
Total Guest Apartments	70	46	65.7%	71	54	76.1%	1	1.4%	8	17.4%	10.3%
<b>Total DOR System</b>	<b>10,168</b>	<b>10,022</b>	<b>98.6%</b>	<b>10,635</b>	<b>10,480</b>	<b>98.5%</b>	<b>467</b>	<b>4.6%</b>	<b>458</b>	<b>4.6%</b>	<b>0.0%</b>

**ROOM and BOARD RATES**

- Rates indicated are for the entire academic year – both fall and spring semester.
- All data is as of Count Day (10<sup>th</sup> class day) for the fall semester of the fiscal year.

10 Year Comparison Combined Rate for Double Room and Full Board			
Year	Standard Double w/ AC	Full Board: Gold Plan	Combined Cost
2012-2013	\$4,146	\$3,628	<b>\$7,774</b>
2011-2012 <sup>1,2</sup>	\$4,053	\$3,628	<b>\$7,681</b>
2010-2011	\$3,929	\$3,591	<b>\$7,520</b>
2009-2010	\$3,796	\$3,527	<b>\$7,323</b>
2008-2009	\$3,703	\$3,297	<b>\$7,000</b>
2007-2008 <sup>3</sup>	\$3,561	\$3,154	<b>\$6,715</b>
2006-2007	\$3,360	\$3,018	<b>\$6,378</b>
2005-2006	\$3,231	\$2,902	<b>\$6,133</b>
2004-2005	\$3,168	\$2,790	<b>\$5,958</b>
2003-2004 <sup>4</sup>	\$3,040	\$2,700	<b>\$5,740</b>

1. In 2011-2012, DOR equalized rates between areas. There is no longer a cost difference between standard double rooms with AC in Union Drive and Richardson Court.
2. In 2011-2012, with the formation of new meal plans, ISU Dining will begin reporting the "Gold Plan" rate. Previously, the rate used was "Weekly 17 plus DD\$."
3. In 2007-2008, to match the rates reported as Cost of Attendance by Financial Aid, DOR began reporting the "Union Drive - A/C" rate. Previously, the rate used was for "Richardson Court - No-A/C."
4. In 2003-2004, with the formation of new meal plans, ISU Dining began reporting the "Weekly 17 plus Dining Dollar\$" rate. Previously, the rate used was for "20 meals/week."

**PEER GROUP COMPARISONS**

- Rates indicated are for the entire academic year – both fall and spring semester.
- All ISU data is as of Count Day (10<sup>th</sup> class day) for the fall semester of the fiscal year. Data for other schools has been obtained from that university's web site.
- Room Types and Meal Plans offered vary greatly by institution and may fluctuate from year to year. Room and meal plans that most closely approximate a Standard, Union Drive, Double with A/C and the default Gold Meal Plan have been selected.
- In cases where ranges are present, rates are based upon buildings, locations and amenities.

Comparable Peer University Rate Comparison – Combined Rate for Double Room and Full Board							
School	2011-2012	2012-2013	Room	Board	Plan Name	Meals / Week	\$ / Semester
University of California, Davis <sup>1</sup>	\$11,919	\$13,090	N/A	N/A	Frequent Diner	14 (avg.)	\$200 Aggie Cash
University of Illinois, Urbana <sup>2</sup>	\$9,768-\$10,390	\$10,012	\$5,822	\$4,190	12 Classic	12	N/A
Ohio State University	\$10,530-\$12,045	\$9,103 - \$10,695	\$5,628 - \$7,220	\$3,475	Traditional	19	N/A
Michigan State University	\$8,754	\$9,076	\$3,500	\$5,576	Platinum	Unlimited	\$300 Spartan Cash
University of Minnesota, Twin Cities	\$7,928	\$8,200	\$4,548	\$3,652	14 Meal	14	220 Flex Dine
North Carolina State University	\$7,570	\$8,160	\$5,100	\$3,060	12 Meal	14	\$300 DiningDollars
Purdue University <sup>1</sup>	\$7,622-\$13,860	\$7,778 - \$14,128	N/A	N/A	15 Meal	15	\$175 Dining \$
<b>Iowa State University</b>	<b>\$7,681</b>	<b>\$7,774</b>	<b>\$4,146</b>	<b>\$3,628</b>	<b>Gold</b>	<b>14 (avg.)</b>	<b>\$200 Dining \$</b>
Texas A & M University	\$6,732	\$7,388	\$3,788	\$3,600	3600	16 (avg.)	N/A
University of Wisconsin, Madison <sup>2</sup>	\$6,515 - \$7,426	\$6,779 - \$8,489	\$6,779 - \$8,489	N/A	No requirement.	N/A	N/A
University of Arizona	\$5,360 - \$7,450	\$6,110 - \$7,560	\$6,110 - \$7,560	N/A	No requirement.	N/A	N/A

Comparable Peer University Rate Comparison – Standard Suites		
School	2011-2012	2012-2013
Ohio State University	\$6,810	\$5,628 - \$7,220
University of Wisconsin, Madison	\$6,515 - \$7,123	\$6,669 - \$7,412
<b>Iowa State University (Martin/Eaton Halls)</b>	<b>\$5,675</b>	<b>\$5,675</b>
University of Minnesota, Twin Cities	\$4,358 - \$5,150	\$4,748 - \$5,272
Texas A & M University	\$2,892 - \$5,514	\$5,574
Michigan State University	N/A	N/A
North Carolina State University	N/A	N/A
Purdue University	N/A	N/A
University of Arizona	N/A	N/A
University of California, Davis <sup>3</sup>	N/A	N/A
University of Illinois, Urbana	N/A	N/A

Comparable Peer University Rate Comparison – Furnished Apartments		
School	2011-2012	2012-2013
University of California, Davis <sup>3</sup>	N/A	\$9,011 - \$10,113
University of Wisconsin, Madison	\$5,535 - \$9,135	\$7,263 - \$9,342
Ohio State University	\$6,810	\$6,885
University of Illinois, Urbana	\$7,200 - \$8,400	\$5,850 - \$7,740
University of Minnesota, Twin Cities	\$5,567 - \$8,169	\$5,815 - \$7,494
North Carolina State University	\$5,806	\$5,806
Texas A & M University	\$4,810 - \$8,406	\$5,724 - \$9,783
Michigan State University	\$2,506 - \$7,704	\$5,400 - \$7,704
University of Arizona	\$6,520 - \$7,658	\$5,310 - \$5760
Purdue University	\$4,500 - \$6,615	\$4,690 - \$9,976
<b>Iowa State University (FC 4 person)</b>	<b>\$4,127 - \$5,179</b>	<b>\$4,189 - \$5,257</b>

1. Housing and Dining rates are not segregated,
2. Learning Community housing is an additional fee
3. Housing is not university owned.

**SYSTEM DISTRIBUTION of ROOMS and RATES**

- The number of bed spaces listed is indicative of what was OFFERED to students as available and on-line. Actual beds rented may vary due to off-line status or offering of space as double-as-single or triple-as-double (see page eight).

Rooms and Rates, System Distribution							
Residence Halls		Fall 2011			Fall 2012		
Area	Room Type	Beds	% System	Rate	Beds	% System	Rate
RC	Single - Linden - Plus Break	5	0.05%	\$5,472	5	0.05%	\$5,609
RC	Double - Linden - Plus Break	294	2.84%	\$4,274	294	2.72%	\$4,381
RC	Triple - Linden - Plus Break	21	0.20%	\$4,074	21	0.19%	\$4,176
RC	Quad - Linden - Plus Break	-	-	-	0	0.00%	\$3,972
RC	Double - Maple	446	4.31%	\$4,569	446	4.12%	\$4,683
RC	Quad - Maple	-	-	-	0	0.00%	\$4,192
RC & UD	Single without A/C	169	1.31%	\$5,191	167	1.54%	\$5,321
UD	Single with A/C	73	0.71%	\$5,291	71	0.66%	\$5,426
RC & UD	Double without A/C	1,922	10.35%	\$3,993	1,884	17.42%	\$4,093
RC & UD	Double with A/C	1,966	10.50%	\$4,053	1,963	18.15%	\$4,146
RC & UD	Triple without A/C	57	0.44%	\$3,793	114	1.05%	\$3,923
UD	Triple with A/C	66	0.64%	\$3,827	69	0.64%	\$3,923
RC & UD	Quad with A/C	-	-	-	0	0.00%	\$3,710
RC & UD	Quad without A/C	-	-	-	12	0.11%	\$3,684
<b>Total Richardson Court and Union Drive</b>		<b>3,102</b>	<b>30.00%</b>		<b>5,046</b>	<b>46.64%</b>	
WW	Single	327	3.16%	\$4,884	86	0.79%	\$4,965
WW	Double	535	5.17%	\$3,993	998	9.23%	\$3,915
WW	Quad	-	-	-	0	0.00%	\$3,500
<b>Total Wallace and Wilson</b>		<b>862</b>	<b>5.17%</b>		<b>1,084</b>	<b>10.02%</b>	
<b>Total Traditional Style</b>		<b>5,881</b>	<b>56.87%</b>		<b>6,130</b>	<b>56.66%</b>	
Area	Room Type	Beds	% System	Rate	Beds	% System	Rate
RC	Triple – Maple	48	0.46%	\$4,779	48	0.44%	\$4,899
<b>Total Richardson Court</b>		<b>48</b>	<b>0.46%</b>		<b>48</b>	<b>0.44%</b>	
BH	Single – Buchanan	133	1.29%	\$5,942	133	1.23%	\$6,093
BH	Single – Buchanan 21 or older	24	0.23%	\$5,942	24	0.22%	\$6,093
BH	Double – Buchanan	204	1.97%	\$5,169	204	1.89%	\$5,298
BH	Double – Buchanan 21 or older	48	0.46%	\$5,169	48	0.44%	\$5,298
<b>Total Buchanan</b>		<b>409</b>	<b>3.96%</b>		<b>409</b>	<b>3.78%</b>	
UD	Single – Eaton & Martin	16	0.15%	\$7,308	18	0.17%	\$6,526
UD	Double – Eaton & Martin	538	5.20%	\$5,675	536	4.95%	\$5,675
UD	Corner Suite - Martin	28	0.27%	\$6,607	28	0.26%	\$6,607
UD	Lofted Suite - Martin	74	0.72%	\$7,540	74	0.68%	\$7,540
<b>Total Union Drive</b>		<b>656</b>	<b>6.34%</b>		<b>656</b>	<b>6.06%</b>	
<b>Total Suite Style</b>		<b>1,113</b>	<b>10.76%</b>		<b>1,113</b>	<b>10.29%</b>	
<b>Total Residence Hall Rooms</b>		<b>6,994</b>	<b>67.63%</b>		<b>7,243</b>	<b>66.95%</b>	
Area	Frederiksen Court	Beds	% System	Rate	Beds	% System	Rate
FC	2 Bedroom Shared	607	5.87%	\$4,127	620	5.73%	\$4,189
FC	2 Bedroom Private	24	0.23%	\$6,329	18	0.17%	\$6,424
FC	4 Bedroom Private	1,309	12.66%	\$5,179	1,313	12.14%	\$5,257
<b>Total Frederiksen Court</b>		<b>1,940</b>	<b>18.76%</b>		<b>1,951</b>	<b>18.03%</b>	
SV	2 Bedroom, 1 Level	165	14.21%	\$5,116	155	1.43%	\$5,331
SV	2 Bedroom, 1 Level - Pet	12	0	\$5,352	24	0.22%	\$5,574
UV	1 Bedroom, 1 Level	8	0.69%	\$4,416	8	0.07%	\$4,604
UV	2 Bedroom, 1 Level	48	4.13%	\$4,750	48	0.44%	\$4,945
UV	2 Bedroom Townhouse	548	47.20%	\$5,046	564	5.21%	\$5,260
UV	2 Bedroom Townhouse - Pet	320	27.56%	\$5,352	310	2.87%	\$5,574
UV	2 Bedroom Townhouse - Furnished	60	5.17%	\$5,352	59	0.55%	\$5,574
<b>Total Schillletter &amp; University Village</b>		<b>1,161</b>	<b>11.23%</b>		<b>1,168</b>	<b>10.80%</b>	
<b>Total Student Apartments</b>		<b>3,101</b>	<b>29.99%</b>		<b>3,119</b>	<b>28.83%</b>	
DOR System		Beds	% System	Rate	Beds	% System	Rate
Total Permanent Spaces		10,095	97.62%	-	10,362	95.78%	
Total Interim Spaces <sup>1</sup>		176	1.70%	-	385	3.56%	
<b>Total Student Bed Spaces</b>		<b>10,271</b>	<b>99.32%</b>		<b>10,747</b>	<b>99.34%</b>	
SUV	Furnished Guest Apartments	70	100.00%	\$1,085	71	0.66%	\$1,116
SUV	Unfurnished Guest Apartments	0	0.00%	\$775	0	0.00%	\$806
<b>Total Guest Apartments</b>		<b>70</b>	<b>0.68%</b>		<b>71</b>	<b>0.66%</b>	
<b>Total DOR System</b>		<b>10,341</b>	<b>100.00%</b>		<b>10,818</b>	<b>100.00%</b>	

1. Interim housing rates are equal to the double, triple, or quad room rate for the building in which they are located.

**ROOM STYLE DEMAND**

- Figures include only those preferences listed as a **FIRST** choice and are based on new and returning student contracts.
- The number of bed spaces listed is indicative of what was OFFERED to students as available and on-line.

Rooms and Rates, System Distribution									
Residence Halls - Traditional Style			Fall 2011			Fall 2012			Demand Variance
Area	Room Type	Buildings	Capacity	Demand	+ / -	Capacity	Demand	+ / -	
RC	Double Room - AC	Larch, Willow	1,086	533	-553	1,085	530	-555	-3
RC	Double Room - Maple	Maple	446	473	27	446	587	141	114
RC	Double Room - No AC	BLF	288	366	78	280	311	31	-55
RC	Double Room - No AC, Plus Break	Linden	294	163	-131	294	153	-141	-10
RC	Double Room - No AC, Single Gender	BWR, OE	782	376	-406	750	338	-412	-38
RC	Any Richardson Court		-	10	-	-	13	-	3
<b>Total Richardson Court</b>			<b>2,896</b>	<b>1,921</b>	<b>-975</b>	<b>2,855</b>	<b>1,932</b>	<b>-923</b>	<b>11</b>
UD	Double Room - AC	Friley	710	1,043	333	708	1,086	378	43
UD	Double Room - AC, Sub. Free	Friley	170	585	415	170	635	465	50
UD	Double Room - No AC - Friley	Friley, Helsler	820	361	-459	822	442	-380	81
UD	Double Room - No AC, Sub. Free	Friley	32	51	19	32	67	35	16
UD	Any Union Drive		-	12	-	-	11	-	-1
<b>Total Union Drive</b>			<b>1,732</b>	<b>2,052</b>	<b>320</b>	<b>1,732</b>	<b>2,241</b>	<b>509</b>	<b>189</b>
TW	Double Room - No AC	Wilson	560	39	-	998	118	-	-
TW	Single - Wallace & Wilson	Wallace, Wilson	302	241	-61	86	107	21	-134
<b>Total Towers</b>			<b>862</b>	<b>280</b>	<b>-582</b>	<b>1,084</b>	<b>225</b>	<b>-859</b>	<b>-55</b>
<b>Total Traditional Style</b>			<b>5,490</b>	<b>4,253</b>	<b>-1,237</b>	<b>5,671</b>	<b>4,398</b>	<b>-1,273</b>	<b>145</b>

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Residence Halls - Suite Style									
Residence Halls - Suite Style			Fall 2011			Fall 2012			Demand Variance
Area	Room Type	Buildings	Capacity	Demand	+ / -	Capacity	Demand	+ / -	
RC	Triple - Maple	Maple	48	189	141	48	264	216	75
<b>Total Richardson Court</b>			<b>48</b>	<b>189</b>	<b>141</b>	<b>48</b>	<b>264</b>	<b>216</b>	<b>75</b>
BH	Suite Double	Buchanan	205	152	-53	204	190	-14	38
BH	Suite Double - 21 +	Buchanan	48	33	-15	48	39	-9	6
BH	Suite Single	Buchanan	132	195	63	133	175	42	-20
BH	Suite Single - 21+	Buchanan	24	54	30	24	50	26	-4
<b>Total Buchanan</b>			<b>409</b>	<b>434</b>	<b>25</b>	<b>409</b>	<b>454</b>	<b>45</b>	<b>20</b>
UD	Suite Double	Martin	228	455	227	215	486	271	31
UD	Suite Double - Sub. Free	Eaton	326	503	177	321	512	191	9
UD	Suite Double - Corner <sup>1</sup>	Martin	28	13	-15	28	8	-20	-5
UD	Suite Double - Lofted <sup>1</sup>	Martin	74	5	-69	74	4	-70	-1
<b>Total Union Drive</b>			<b>656</b>	<b>976</b>	<b>320</b>	<b>638</b>	<b>1,010</b>	<b>372</b>	<b>34</b>
<b>Total Suite Style</b>			<b>1,113</b>	<b>1,599</b>	<b>486</b>	<b>1,095</b>	<b>1,728</b>	<b>633</b>	<b>129</b>

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<b>Total Residence Hall Preferences <sup>2</sup></b>			<b>6,994</b>	<b>6,519</b>	<b>-475</b>	<b>7,243</b>	<b>7,750</b>	<b>507</b>	<b>1,231</b>
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Student Apartments									
Student Apartments			Fall 2011			Fall 2012			Demand Variance
Area	Frederiksen Court	Buildings	Capacity	Demand	+ / -	Capacity	Demand	+ / -	
FC	2 Bedroom Shared	FC	528	579	51	620	608	-12	29
FC	2 Bedroom Private	FC	14	62	48	18	80	62	18
FC	4 Bedroom Shared	FC	1,398	1,306	-92	1,313	1,311	-2	5
<b>Total Frederiksen Court</b>			<b>1,940</b>	<b>1,947</b>	<b>7</b>	<b>1,951</b>	<b>1,999</b>	<b>48</b>	<b>52</b>
SUV	Schilletter Village	SV	177	129	-48	179	33	-146	-96
SUV	University Village	UV	984	793	-191	989	772	-217	-21
<b>Total Schilletter &amp; University Village</b>			<b>1,161</b>	<b>922</b>	<b>-239</b>	<b>1,168</b>	<b>805</b>	<b>-363</b>	<b>-117</b>
<b>Total Student Apartment Preferences</b>			<b>3,101</b>	<b>2,869</b>	<b>-232</b>	<b>3,119</b>	<b>2,804</b>	<b>-315</b>	<b>-65</b>

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<b>Total DOR System <sup>2</sup></b>			<b>10,095</b>	<b>9,976</b>		<b>10,362</b>	<b>10,426</b>		
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Non-Type Specific Preferences									
Non-Type Specific Preferences			Fall 2010			Fall 2011			Demand Variance
			Capacity	Demand	+ / -	Capacity	Demand	+ / -	
-	Learning Community <sup>3</sup>		1,378	875	-503	1,240	935	-305	60
-	No Preference <sup>3</sup>		-	380	-	-	561	-	181
-	Single Room - RC or UD <sup>4</sup>		247	643	396	261	839	578	196
-	Triple or Quad Room - RC or UD <sup>4</sup>		144	24	-120	216	785	569	761
UD	Suite Upgrade - Corner Only <sup>5</sup>	Eaton/Martin	28	32	4	28	36	8	4
UD	Suite Upgrade - Corner or Lofted <sup>5</sup>	Eaton/Martin	102	943	841	102	1,160	1,058	217
UD	Suite Upgrade - Lofted Only <sup>5</sup>	Eaton/Martin	74	209	135	74	285	211	76

1. These are Returning resident preferences.
2. Total DOR System Capacity and Demand totals also include RC and UD single, triple, and quad room counts shown below.
3. Learning Community and No Preference Demand totals are included in count of Total DOR System.
4. Single, triple, and quad room capacity is included in count of Total DOR System.
5. These are new student preferences. Demand is included in count of Total DOR System, but capacity is not as it has already been accounted for in Suite Style counts.

**MEAL PLAN BUY-IN**

- All data is as of Count Day (10<sup>th</sup> class day) for the fall semester of the fiscal year.

Mandatory Meal Plans	Fall 2011		Fall 2012		Variance	
	#	%	#	%	#	%
Cyclone Plan	115	1.9%	149	2.4%	34	29.6%
Cardinal Plan	189	3.1%	212	3.4%	23	12.2%
Gold Plan <sup>1</sup>	4,146	67.6%	3,719	58.9%	-427	-10.3%
Silver Plan	742	12.1%	1,070	17.0%	328	44.2%
Bronze Plan	944	15.4%	1,160	18.4%	216	22.9%
<b>Total Mandatory Plans</b>	<b>6,136</b>		<b>6,310</b>		<b>174</b>	<b>2.8%</b>

Voluntary Meal Plans	Fall 2011		Fall 2012		Variance	
	#	%	#	%	#	%
Cyclone Plan	31	1.0%	66	2.0%	35	112.9%
Cardinal Plan	41	1.4%	40	1.2%	-1	-2.4%
Gold Plan <sup>1</sup>	480	16.0%	589	17.9%	109	22.7%
Silver Plan	219	7.3%	308	9.4%	89	40.6%
Bronze Plan	510	17.0%	563	17.1%	53	10.4%
25 Meal Block Plan	404	13.5%	454	13.8%	50	12.4%
50 Meal Block Plan	513	17.1%	472	14.4%	-41	-8.0%
75 Meal Block Plan	257	8.6%	263	8.0%	6	2.3%
100 Meal Block Plan	547	18.2%	534	16.2%	-13	-2.4%
<b>Total Voluntary Plans</b>	<b>3,002</b>		<b>3,289</b>		<b>287</b>	<b>9.6%</b>

All Plans	Fall 2011		Fall 2012		Variance	
	#	%	#	%	#	%
Cyclone Plan	146	1.6%	215	2.2%	69	47.3%
Cardinal Plan	230	2.5%	252	2.6%	22	9.6%
Gold Plan <sup>1</sup>	4,626	50.6%	4,308	44.9%	-318	-6.9%
Silver Plan	961	10.5%	1,378	14.4%	417	43.4%
Bronze Plan	1,454	15.9%	1,723	17.9%	269	18.5%
25 Meal Block Plan	404	4.4%	454	4.7%	50	12.4%
50 Meal Block Plan	513	5.6%	472	4.9%	-41	-8.0%
75 Meal Block Plan	257	2.8%	263	2.7%	6	2.3%
100 Meal Block Plan	547	6.0%	534	5.6%	-13	-2.4%
<b>Total All Plans</b>	<b>9,138</b>		<b>9,599</b>		<b>461</b>	<b>5.0%</b>

1. The Gold Plan includes the CA Plan, which for tax reasons does not include Dining Dollars.

**FINANCIAL DATA**

- Data is as of June 30 of the fiscal year.
- Data is unaudited.

<b>Operations</b>	<b>FY 2011</b>	<b>FY 2012</b>
Revenues	\$ 77,385,073	\$ 84,478,305
Expenditures for operations	\$ 54,416,611	\$ 59,290,134
Net operating revenue	\$ 22,968,461	\$ 25,188,170
% of revenues	29.68%	29.82%
Debt service (due July 1)	\$ 10,713,229	\$ 10,411,183 <sup>1</sup>
% of revenues	13.84%	12.32%
Net operating ratio (%) (Net operating revenue to debt services)	214.39%	241.93%
Net revenue after debt service	\$ 12,255,233	\$ 14,776,987
% of revenues	15.84%	17.49%
Mandatory transfer to reserves	\$ 500,000	\$ 500,000
% of revenues	0.65%	0.84%
Net after debt service and mandatory transfers	\$ 11,755,233	\$ 14,066,987
Administrative Services Fee payment from surplus	\$ 1,649,618	\$ 1,738,618
% of expenditures	3.03%	2.93%

<b>Cash and Investment Balances</b>		
<b>Voluntary funds</b>	<b>FY 2011</b>	<b>FY 2012</b>
Revenue fund	\$ 4,881	-\$ 1,368
Operations and maintenance fund	\$ 0	\$ 0
Improvement fund	\$ 16,238,134	\$ 18,938,913
Surplus fund	\$ 15,084,487	\$ 14,341,687
<b>Subtotal—voluntary fund balances</b>	<b>\$ 31,327,502</b>	<b>\$ 33,279,233</b>
% of gross revenue	40.48%	39.39%

<b>Mandatory funds</b>	<b>FY 2011</b>	<b>FY 2012</b>
Sinking fund	\$ 59,607	\$ 0
Bond reserve fund	\$ 10,545,176	\$ 10,545,176
Construction fund	\$ 0	\$ 0
<b>Subtotal—mandatory fund balances</b>	<b>\$ 10,604,783</b>	<b>\$ 10,545,176</b>

<b>Total cash and investment balances</b>	<b>\$ 41,932,285</b>	<b>\$ 43,824,409</b>
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1. Debt service payments totaled \$10,492,908. Due to defeasements and arbitrage payments, the total amount of debt service reported on 2012 financials was \$10,411,183.

**BOND PRINCIPAL and INTEREST DUE**

- Data is as of June 30 of the fiscal year with payments due July 1, 2012.

Series	Interest	Principal	Principal Due Future Years
2003	\$ 764,476	\$ 650,000	\$ 17,060,000
2003A	\$ 263,643	\$ 415,000	\$ 6,465,000
2006	\$ 591,594	\$ 615,000	\$ 13,580,000
2006A	\$ 329,231	\$ 345,000	\$ 7,335,000
2007	\$ 508,675	\$ 500,000	\$ 11,550,000
2008	\$ 288,050	\$ 905,000	\$ 7,125,000
2009	\$ 356,872	\$ 570,000	\$ 9,350,000
2010	\$ 379,552	\$ 695,000	\$ 11,770,000
2011	\$ 671,300	\$ 655,000	\$ 16,640,000
2011A	\$ 429,515	\$ 560,000	\$ 12,005,000
<b>Total</b>	<b>\$ 4,582,908<sup>1</sup></b>	<b>\$ 5,910,000<sup>1</sup></b>	<b>\$ 112,880,000</b>

- Debt service payments totaled \$10,492,908. Due to defeasements and arbitrage payments, the total amount of debt service reported on 2012 financials was \$10,411,183. This number is reflected on the Operations chart in the Financial Data section of this report.

**FACILITIES SUMMARY**

	FY 2011	FY 2012	Change
Total Gross Square Feet	3,253,243	3,253,243	--
Total Insured Value	\$ 467,309,696	\$ 467,309,696	--

Building and Capital Improvement Expenditures	FY 2011	FY 2012	Change
<b>Total Building Improvements</b>	<b>\$ 1,603,938</b>	<b>\$ 3,265,248</b>	<b>\$ 1,661,310</b>
<b>Capital Improvements</b>			
Improvement Funds (205-09-05, 205-09-45) <sup>1</sup>	\$ 6,783,831	\$ 7,107,529	\$ 323,697
Revenue Bonds (205-02-00)	-		
<b>Total Capital Improvements</b>	<b>\$ 6,783,832</b>	<b>\$ 7,107,529</b>	<b>\$ 323,697</b>

<b>Total Building and Capital Improvement Expenditures</b>	<b>\$ 8,387,770</b>	<b>\$ 10,372,777</b>	<b>\$ 1,985,007</b>
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Expenditures per Gross Square Foot	FY 2011	FY 2012	Change
Building Expenditures per Gross Square Foot	\$ 0.49	\$ 1.01	\$ 0.51
Capital Expenditures per Gross Square Foot	\$ 2.09	\$ 2.18	\$ 0.10
<b>Total Expenditures per Gross Square Foot</b>	<b>\$ 2.58</b>	<b>\$ 3.19</b>	<b>\$ 0.61</b>

- FY12 Capital Improvement project carryover to FY13 is \$10,068,029. Projects with notable carryover funds include Larch Hall Fire Suppression, Window Replacement, Façade Repairs \$2,289,500; Wallace Hall Student Room Furniture \$1,355,000; Wallace Wilson Commons Sprinkler System \$1,331,200; Wallace Hall Improvements \$875,600.

**APPENDIX A – EXPLANATION OF CHANGES TO DESIGN CAPACITY**

<b>FALL 2012 CHANGES TO DESIGN CAPACITY</b>					
<b>Standard Housing Space</b>					
<b>NH</b>	<b>HALL</b>	<b>ROOM</b>	<b>Spaces</b>	<b>Reason</b>	
RC	BARTON	252	2	Double Converted to Quad	
RC	BIRCH	2291, 2304	2	Doubles Converted to Triples	
RC	ELM	1062, 2067, 3067, 3135	4	Doubles Converted to Triples	
RC	ELM	3074	1	Single Converted to Double	
RC	FREEMAN	101, 117	2	Doubles Converted to Triples	
RC	LYON	415	2	Storage Room Converted to Double	
RC	LYON	109	1	Double Converted to Triple	
RC	OAK	1005, 1011, 2002, 2063, 3002, 3062, 3063, 3065, 4002, 4062, 4063, 4065	12	Doubles Converted to Triples	
SUV	SCHILLETTER	18C	-1	Student Apt. Converted to Guest Apt.	
UD	FRILEY	1301	4	Double Converted to Quad	
UD	FRILEY	5643	1	Double Converted to Triple	
UD	FRILEY	2638	1	Single Converted to Double	
UD	MARTIN	2127	1	Grad. Staff Apt. Converted to Medical Single	
WW	WALLACE	1304, 2304, 3304, 4304, 5304, 6304, 7304, 8304, 9304, 10304	-10	Singles Permanently Converted to Kitchenettes	
WW	WALLACE	1328	1	Single Tour Room Converted to Double	
WW	WALLACE	1328, 1303, 1307, 1308, 1311, 1312, 1315, 1316, 1319, 1320, 1323, 1324, 1331, 1332, 1335, 1336, 1339, 1340, 1343, 1344, 1347, 1348, 1351, 1352, 1355, 1356, 2303, 2307, 2308, 2311, 2312, 2315, 2316, 2319, 2320, , 2323, 2324, 2327, 2331, 2332, 2335, 2339, 2340, 2343, 2344, 2347, 2348, 2351, 2352 2355, 2356, 3303, 3307, 3308, 3311, 3312, 3315, 3316, 3319, 3320, 3323, 3324, 3328, 3331, 3332, 3335, 3336, 3339, 3340, 3343, 3344, 3347, , 3348, 3351, 3352, 3355, 3356, 4303, 4307, 4308, 4311, 4312, 4315, 4316, 4319, 4320, , 4323, 4324, 4327, 4331, 4332, 4335, 4336, 4339, 4340, 4343, 4344, 4347, 4348, 4351, 4352, 4355, 4356, 5303, 5307, 5308, 5311, 5312, 5315, 5316, 5319, 5320, 5323, 5324, 5328, 5331, 5332, 5335, 5336, 5339, 5340, 5343, 5344, 5347, 5348, 5351, 5352, 5355, 5356, 6303, 6307, 6308, 6311, 6312, 6315, 6316, 6319, 6320, 6323, 6324, 6327, 6331, 6332, 6335, 6336, 6339, 6340, 6343, 6344, 6347, 6348, 6351, 6352, 6355, 6356, 7303, 7307, 7308, 7311, 7312, 7315, 7316, 7319, 7320, 7323, 7324, 7328, 7331, 7332, 7335, 7339, 7340, 7343, 7344, 7347, 7348, 7351, 7352, 7355, 7356, 8303, 8307, 8308, 8311, 8312, 8315, 8316, 8319, 8320, 8323, 8324, 8327, 8331, 8332, 8335, 8336, 8339, 8340, 8343, 8344, 8347, 8348, 8351, 8352, 8355, 8356, 9303, 9307, 9308, 9311, 9312, 9315, 9316, 9319, 9320, 9323, 9324, 9328, 9331, 9332, 9335, 9336, 9339, 9340, 9343, 9344, 9347, 9348, 9351, 9352, 9355, 9356	231	All Single Rooms on Floors 1-9 Converted to Doubles - Except For Smaller 59 and 60 Rooms and CA Rooms	
<b>Total Change to Standard Housing Spaces</b>			<b>254</b>		
<b>Interim Housing Space</b>					
<b>NH</b>	<b>HALL</b>	<b>ROOM</b>	<b>Spaces</b>	<b>Reason</b>	
RC	BIRCH	1281, 2295, 3295, 4295	8	Doubles Converted to Quads	
RC	ELM	1067, 2081, 3081, 4131	8	Doubles Converted to Quads	
RC	LARCH	1331, 2331, 3331, 4331, 5331, 6331, 7331, 8331	16	Doubles Converted to Quads	
RC	LINDEN	84, 108, 184, 235, 257, 357, 355	7	Doubles Converted to Triples	
RC	LYON	126, 308	2	Doubles Converted to Triples	
RC	OAK	1039, 2039, 3039, 4009	8	Doubles Converted to Quads	
RC	ROBERTS	2215, 3219, 4211	6	Doubles Converted to Quads	
RC	WELCH	1240, 2245, 3245, 4245	8	Doubles Converted to Quads	
RC	WILLOW	1231, 2231, 3231, 4231, 5231, 6231, 7231, 8231	16	Doubles Converted to Quads	
UD	FRILEY	A166, A8, B104, B125, B148, B54A, B8, B84, C104, C133, C172, C185, C187, C50, C8, C84, D104, D133, D172, D51, D8, D84, E141, E36, E68	50	Doubles Converted to Quads	
UD	HELSE	A277, A358, A371, B277, B293, B358, B371, C277, C293, C358, C371, D277, D293, D358, D371	30	Doubles Converted to Quads	
UD	WALLACE	1301, 2301, 3301, 4301, 5301, 6301, 7301, 8301, 9301, 10301	20	Doubles Converted to Quads	
UD	WILSON	1401, 2401, 3401, 4401, 5401, 6401, 7401, 8401, 9401, 10401	20	Doubles Converted to Quads	
<b>Total Change to Interim Housing Spaces</b>			<b>199</b>		
<b>Guest Housing Spaces</b>					
<b>NH</b>	<b>HALL</b>	<b>ROOM</b>	<b>Spaces</b>	<b>Reason</b>	
SUV	SCHILLETTER	18C	1	Student Apt. Converted to Guest Apt.	
<b>Total Change to Guest Housing Spaces</b>			<b>1</b>		
<b>Total System Changes to Design Capacity</b>			<b>454</b>		



**APPENDIX B – EXPLANATION OF OFF-LINE SPACE**

<b>FALL 2012 EXPLANATION OF OFF-LINE SPACE</b>			
<b>Residence Halls</b>	<b>Room(s)</b>	<b># of Spaces</b>	<b>Reason</b>
BARTON	243	2	Tour Room
LARCH	8362	1	Resident Issue
LYON	214	2	Facilities Issue
MAPLE	223	2	Tour Room
WILLOW	1242	2	Tour Room
<b>Total Richardson Court</b>		<b>9</b>	
EATON	1145	2	Tour Room
	1158	1	Medical
FRILEY	2216	2	Tour Room
	2251, 2336	2	Medical
MARTIN	2238	1	Medical
<b>Total Union Drive</b>		<b>8</b>	
WILSON	10423	1	Facilities Issue
<b>Total Towers</b>		<b>1</b>	
<b>Total Residence Halls</b>		<b>18</b>	
<b>Single Student Apts.</b>	<b>Apt.(s)</b>	<b># of Spaces</b>	<b>Reason</b>
FREDERIKSEN	7436	1	Athlete Space
	3312, 4112, 4212, 4318, 6118, 6218, 6318, 7212, 7318	18	Private Bedroom
	1112, 3418, 7413	6	Medical
	4111	4	Staff Space
	4117	4	Storage
	4211, 4213	8	Tour Apt.
<b>Total Frederiksen</b>		<b>41</b>	
UNIVERSITY - SINGLE	110E	1	Resident Issue
	173A	2	Tour Apt.
<b>Total University</b>		<b>3</b>	
SCHILLETTER - FAMILY	62A	1	Medical
	3B	1	Tour Apt.
	7A, 7B, 7C, 7D	4	Storage
<b>Total Family</b>		<b>6</b>	
<b>Total Student Apts.</b>		<b>50</b>	
<b>Total Permanent Spaces</b>		<b>68</b>	
<b>Interim Spaces</b>	<b>Room(s)</b>	<b># of Spaces</b>	<b>Reason</b>
FREEMAN	209	2	Facilities Issue
LYON	207	2	Facilities Issue
WILLOW	8231	4	Unneeded Female Space
FRILEY	C185, C187	8	Unneeded Female Space
HELSE	A277, B277, C277, C358, C371, D277, D371	28	Unneeded Female Space
WALLACE	6301	4	Unneeded Female Space
<b>Total Interim Spaces</b>		<b>48</b>	
<b>Total DOR System</b>		<b>116</b>	